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A Bibliography of Informational Pamphlets and Brochures

to assist in immigrant
settlement



Ontario

Ministry of Bob Wong
Citizenship Minister



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A BIBLIOGRAPHY OF INFORMATIONAL PAMPHLETS AND BROCHURES

Editorial:

The "Bibliography of Informational Pamphlets and Brochures" is produced by the Citizenship Development Branch, Ministry of Citizenship. This publication is a comprehensive listing of pamphlets and brochures which describe programs and services offered by government and community agencies to assist in newcomers' integration and adaptation to Ontario.

This listing contains over 300 items, many of which are available in several languages. It is intended as a resource for counsellors and teachers.

To facilitate easy access to materials, the publication is divided into two sections - providing information by category and by source. To assist you in ordering by topic, the first section lists materials according to category e.g. Children, Employment, Transportation, etc. It includes the title of the brochure or pamphlet, the source, a brief description of the content and the language editions available for each item (when the item is available only in English and/or French, this information is not included). The second section contains information by source listing government departments and community agencies and the materials they produce.

Although the "Bibliography of Informational Pamphlets and Brochures" will be updated periodically a publication of this nature is difficult to be all inclusive and current. As a teacher or counsellor, you may become aware of other brochures or pamphlets which have proved helpful in your work with newcomers but are not listed in the Bibliography. We welcome your assistance in expanding the listing.

This Bibliography is available free of charge, one per office or school, by contacting:

Citizenship Development Branch
Ministry of Citizenship
77 Bloor Street West, 5th Floor
Toronto, Ontario
M7A 2R9

Telephone: 965-9919

CONTENTS

	Page
BIBLIOGRAPHY:	
Cars and Driving	1
Children/Youth	2
Citizenship	4
Consumer	5
Counselling Services	9
Education	9
Employment	11
Financial Assistance	15
Health	16
Housing	19
Immigration	20
Legal	22
Pensions	24
Recreation	24
Rights	26
Seniors	28
Transportation/Travel	29
Unemployment	30
Women	31
SOURCES	34

BIBLIOGRAPHY

CARS AND DRIVING

Car Insurance Explained - An information guide explaining car insurance policies for Canada. INSURANCE BUREAU OF CANADA

Driver's Handbook - Explains traffic laws, good driving practices and skills for drivers in Ontario. MINISTRY OF TRANSPORTATION

Driver's Manual: Adapted for Adult New Readers - Factual information on Ontario's driving rules for new adult readers. MINISTRY OF TRANSPORTATION

Guide for Disabled Drivers in Ontario - Provides information to disabled drivers on such topics as insurance, choice of vehicle, tax rebates and where to go for adaptive equipment and driving instruction. OFFICE FOR DISABLED PERSONS

Keep Them Safe - Outlines safety standards for child restraint systems, types of and proper installation of systems, according to size of child and type of car etc. TRANSPORT CANADA

Life is Precious: Choosing and using child safety seats - An illustrated brochure which outlines different types of safety seats (available for different age groups/sizes) and provides guidelines/hints, on proper installation and use of. MINISTRY OF TRANSPORTATION

Passport to Toronto - Information on Toronto's traffic laws. METRO SAFETY COUNCIL

The Nuts and Bolts of Car Repair - Outlines maintenance/repair checklist, explains costs and guarantees, defines transmission terms and the Business Practices and Motor Vehicle Dealers Acts. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Tips on Buying a Car and Rust Inhibition - Gives hints on choosing a (car) dealer, what to look for in a used car, importance of the contract, and also explains types of rust protection available. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Truck and Bus Driver's Manual - Provides information on how to operate these vehicles, and the standards required to obtain the licence. MINISTRY OF TRANSPORTATION

Welcome to Ontario - Information on Ontario's traffic laws (drivers licence, seat belts, signs, passing cars, lights). MINISTRY OF TRANSPORTATION

What you Should Know About Seat Belts - Information on seat belt legislation (installing seat belts, shoulder straps and lap straps). MINISTRY OF TRANSPORTATION

Winter Driving - Good Driving Practices - Information on safe driving skills (slippery roads, skidding, driving conditions). MINISTRY OF TRANSPORTATION

Winter Driving Tips (*English/Chinese/Lao/Khmer/Vietnamese*) - Safety Tips on Winter Driving (starting your car, skidding, preparing your car for winter). (THE) CANADIAN RED CROSS SOCIETY

CHILDREN/YOUTH

- A Guide for Parents of Young Children: Infants, toddlers and preschoolers -**
Discusses a number of child rearing concerns such as discipline, toilet training, and development. Provides a positive and helpful approach to child rearing. MINISTRY OF COMMUNITY AND SOCIAL SERVICES
- A Parent's Guide to Career Planning for Children -** Provides helpful hints for parents in handling their children's enquiries on career choices and directs them to appropriate sources for assistance. MINISTRY OF EDUCATION
- Breast Feeding -** Information on breast-feeding for infants. HEALTH AND WELFARE CANADA
- Child Abuse Prevention -** Description of child abuse and preventive measures towards its elimination. MINISTRY OF COMMUNITY AND SOCIAL SERVICES
- Day Care -** Tips on how to find and buy day care for your child. MINISTRY OF COMMUNITY AND SOCIAL SERVICES
- Education for Children with Special Needs -** Information on determining a child's learning needs and facilities available. MINISTRY OF EDUCATION
- Education for Tomorrow: The Secondary School Program in Ontario -** Outlines three levels of course study for Secondary School diploma, and also introduces the certificate of education which is granted to those who leave school early and don't earn the required number of credits. MINISTRY OF EDUCATION
- Education in Elementary Schools Today -** Information on how to enroll a child in school, early identification of learning abilities, the goals of education in the elementary years and how parents can become involved. MINISTRY OF EDUCATION
- Food For Your Baby's First Year* (English/Farsi) -** Describes liquid/solid food intake requirements and types suitable for your baby - also answers common questions related to feeding. U.S. REFUGEE MATERIALS CENTRE
- Handicapped Children's Benefits -** Information on the children's benefit program; who is eligible, entitlements, and how to apply for it. MINISTRY OF COMMUNITY AND SOCIAL SERVICES
- Helping Your Child Learn -** Some principles of basic learning and explanation of parents' roles. MINISTRY OF EDUCATION
- How to Adopt in Ontario -** Procedures on adoption within Ontario. MINISTRY OF COMMUNITY AND SOCIAL SERVICES
- Immunization: Their Best Protection -** Information on immunization. MINISTRY OF HEALTH
- Is Your Child Safe? -** Tips to assist parents in avoiding tragedy at home. CONSUMER AND CORPORATE AFFAIRS CANADA

* Only available from: Citizenship Development Branch, 77 Bloor Street West, 5th Floor, Toronto, Ontario M7A 2R9

Keep Them Safe - Outlines safety standards for child restraint systems, types of and proper installation of systems, according to size of child and type of car etc. TRANSPORT CANADA

Life is Precious: Choosing and using child safety seats - An illustrated brochure which outlines different types of safety seats (available for different age groups/sizes) and provides guidelines/hints, on proper installation and use of. MINISTRY OF TRANSPORTATION

New Country New School A Guide for Parents (*English/Italian/Portuguese/Chinese*) - Information for parents about their children coming to Canada, the changes in their children, learning the language, going to school. (THE) DELLCREST CHILDREN'S CENTRE

Nutrition Tips for Growing Children - Looks at Canada's Food Guide and gives suggestions on items to meet basic requirements, appropriate choices/servings for children, how to get them involved in choice and preparation of food and looks at common eating problems and how to deal with them. MINISTRY OF HEALTH

OHIP: For Youth - Explains when youth must apply for own OHIP and how these situations affect coverage; outlines inter-provincial coverage, and assistance available for payment. MINISTRY OF HEALTH

O Nosso Primeiro Bebe/Our First Baby: Uma Fotonovela/A Photojournal (*Portuguese/English*) - Information on pregnancy and how to prepare for a healthy baby. MINISTRY OF HEALTH

Programs and Services - Programs and Services for adults and children who need assistance on either a temporary or a long-term basis. A wide range of services may take the form of financial relief, physical care, or professional counselling. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Reporting Child Abuse - Your responsibility under Ontario's Child and Family Services Act - Outlines concept of member of community and particularly professionals to report suspected or definite cases of abuse; and those circumstances which constitute abuse. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Single Parents. A resource guide - Makes suggestions on how to deal with the situation (including what to expect from children according to their age bracket), and provides solutions to some related problems. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Special Services at Home ...for developmentally handicapped children - Describes funding available through this program for human resources and equipment which will aid the family, eligibility requirements, and basic services of the program and how to access them. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Teaching Your Child Specific Skills - Suggestions to help parents contribute to their children's education (reading, writing, spelling, mathematics, science, social studies, art and music). MINISTRY OF EDUCATION

Temporary Care Agreements: A guide for parents - Outlines conditions around care Children's Aid Societies provide when parents are having problems caring for their children, including responsibilities of all parties, what services will be provided, and length of term of agreement. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

The Young Offenders Act: Highlights - Describes the Act and the roles played by those involved in its administration - presented in a practical question-and-answer format.
DEPARTMENT OF JUSTICE CANADA

Unemployment - a guide for parents (*English, Italian*) - Information on unemployment and the influence it may have on family life. (THE) DELLCREST CHILDREN'S CENTRE

Where Do I Stand? A child's legal guide to separation and divorce - A basic guide to the separation and divorce law (including the agreement, visitation rights, and financial support) and its effects on children. MINISTRY OF THE ATTORNEY GENERAL

Who's Responsible for Your Child's Education? - Information to provide parents with a clear idea of the responsibilities of each participant in the educational system (legal framework, Minister of Education, Local School Board, Principal). MINISTRY OF EDUCATION

CITIZENSHIP

A Look at Canada - A brief history of Canada's resources, climate and geographical location (map). SECRETARY OF STATE

Canadian Symbols Kit. Classroom Resource Material - Includes map/poster, display cards (for each province) and student activity sheets. SECRETARY OF STATE

Dealing with Canadian Citizenship Inquiries - Explains when, and how to apply for Canadian citizenship. SECRETARY OF STATE

Dual Citizenship - Explanation of the term 'dual citizenship'. SECRETARY OF STATE

How to Become a Canadian Citizen (*English/French, Italian, Punjabi*) - Information on becoming a Canadian citizen (what is needed to become a Canadian citizen, documents, fee, interview). SECRETARY OF STATE

How to Prove you are a Canadian Citizen - Rules, documents and certificates to verify Canadian citizenship, how to apply for proof of Canadian citizenship, how to obtain advice on citizenship status. SECRETARY OF STATE

O Canada - Canada's National Anthem. SECRETARY OF STATE

Secretary of State in Ontario - Description of the programs and activities in the development of citizenship and citizen participation in all facets of Canadian life. SECRETARY OF STATE

The Canadian Citizen - Information on Canada's system of government and how Canadians take part in social and political affairs. SECRETARY OF STATE

Voting in Canada (*English/French/Arabic/Cambodian/Chinese/German/Greek/Italian/Korean/Laotian/Polish/Portuguese/Punjabi/Spanish/Vietnamese*) - Information to new Canadians about their right to vote in federal elections and how the electoral system works. ELECTIONS CANADA

Your Certificate... Proof of Canadian Citizenship - Outlines the importance of, as proof of citizenship as travel document and identity when doing business or making purchases etc. SECRETARY OF STATE

CONSUMER

A Business Guide to the Business Practices Act - Explains how the act works (and protects), the various degrees of court action that can be taken if a retailer has misrepresented their goods/services, and lists all the acts of misrepresentation (unfair practices). MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Accidental Poisoning Prevention Kit - Outlines how to poison-proof your home: alerting you to household products usually overlooked as potential dangers, to opportunities of poisoning, to methods of prevention/education and what steps should be taken if an accident occurs. Includes list of dangerous household poisons, and stickers to affix to items/areas that have been identified as potentially dangerous. MINISTRY OF HEALTH

A Guide to Ministry Services - Outlines the wide variety of business and consumer services available. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

A Guide to the Consumer Protection Act - Explanation of the Consumer Protection Act (registration of itinerant sellers, executory contracts, unsolicited goods). MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

A Practical Guide to Home Repairs - Explains the hiring of a contractor, what to look for in signing a contract (guarantees etc.), types of insulation and regulations on its installation, steps to take if you are doing work yourself, and (legal) protection available to you should problems arise. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Business Immigrants - This guide to the business immigration program outlines the categories and selection procedures for entry, and lists CEIC and relevant provincial offices. EMPLOYMENT AND IMMIGRATION CANADA

Buying a Home - Explains the importance of a lawyer's involvement in your purchase and outlines the services he/she will provide for you. LAW SOCIETY OF UPPER CANADA

Canada, Business and You - Package of three booklets: Immigration Regulations, Guidelines, Procedures (for application to enter Canada as a business person); Introduction to the Canadian Business World; Government Programs, Services and Contacts. EMPLOYMENT AND IMMIGRATION CANADA

CASE - Counselling Services for Business - A counselling service provided for small and medium-sized businesses. Information provided are eligibility, cost and application. FEDERAL BUSINESS DEVELOPMENT BANK

City of Toronto Directory of Services for People with Disabilities - Describes some services accessible to disabled persons, provides references/ numbers to call for additional information, explains assistance available for home improvements and lists useful publications. CITY OF TORONTO DISABLED AND ELDERLY SECTION

Community Information. A series of four pamphlets - 1. Services for Parents and Children; 2. Services for the Physically Disabled; 3. Services for Assaulted Women; 4. Emergency Services. COMMUNITY INFORMATION CENTRE OF METROPOLITAN TORONTO

Consumer Information Centre ... something for everyone - The Consumer Information Centre provides quick information on everything from consumer protection to home insulation. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Consumer Reporting Act. It Works for You - States the kind of information a consumer reporting agency can report, how that information can be used, and how you (the consumer) can be protected. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Contact People for Multilingual Materials in Ontario Public Libraries - A directory organized alphabetically by library which lists contact people responsible for multilingual materials in Ontario's libraries. MINISTRY OF CULTURE AND COMMUNICATIONS

Credit Counselling Services for the Consumer (non-profit credit counselling agencies - guiding people from red to black) - An organization helping individuals and families find the most satisfactory solution to their financial problems. CREDIT COUNSELLING SERVICE OF METROPOLITAN TORONTO

Don't Forget that Helmet - Information regarding safety regulations on hockey helmets. CONSUMER AND CORPORATE AFFAIRS CANADA

Entering Canada to Study or to work - Outlines what you can bring with you into the country, once (student or employment) authorization has been granted, including personal effects, plants, pets etc. and the procedure for recording and transferring these items. A list of customs offices is also included. REVENUE CANADA, CUSTOMS AND EXCISE

Follow the Signs - Explanation of labels on textile articles. CONSUMER AND CORPORATE AFFAIRS CANADA

Guide to Ontario Government Programs and Services for Disabled Persons (*English, Portuguese*) - Describes a wide range of provincial programs and services available to assist disabled persons and their families. OFFICE FOR DISABLED PERSONS

How to Buy a House - Outlines types of housing, methods of purchase/financing, points to consider when choosing location, and what to look for in a house in terms of facilities/condition. It also explains various documents used in the transaction. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

How to Handle an Emergency - A handy guide to signs/symptoms of an emergency, what to do in cases of an emergency and how to prevent them. MINISTRY OF HEALTH

Importing Goods into Canada? Documentation Simplified - This general guide for preparing customs (entry) forms explains how to interpret and respond to notices received from the carrier, invoices, tariffs, classifications, and commodity codes. A sample form is enclosed. REVENUE CANADA, CUSTOMS AND EXCISE

Is Your Child Safe? - Tips on choosing toys for children. CONSUMER AND CORPORATE AFFAIRS CANADA

It's Your Library - A "How To Use It" manual, which also outlines library services and branch locations. TORONTO PUBLIC LIBRARY

Keep Them Safe - Outlines safety standards for child restraint systems, types of and proper installation of systems, according to size of child and type of car etc. TRANSPORT CANADA

Moving Back to Canada - Outlines what you can bring back into the country with you, and any restrictions which may apply. Includes list of customs offices. REVENUE CANADA, CUSTOMS AND EXCISE

Moving to and Around Toronto and Area - Gives general information on community life/services in Toronto and surrounding regions, including real estate prices, and accompanying maps indicating major residential areas. MOVING PUBLICATIONS LTD

Newcomers Guide to Services in Ontario (*English, French; Bilingual English and Arabic, Chinese, Farsi, Hindi, Khmer, Korean, Portuguese, Punjabi, Spanish, Tamil*) - Gives general outline of government/community services in province of Ontario which will help in settlement of newcomers. MINISTRY OF CITIZENSHIP

New Ventures - Helping new business succeed - Describes the Ontario government program which assists people starting a new business in form of accessing loans (from participating financial institutes) and building a business plan. Eligibility requirements are outlined and the Ministry of Industry, Trade and Technology's Small Business Hotline is provided for more information and application. MINISTRY OF INDUSTRY, TRADE AND TECHNOLOGY

OHIP: For Workers - Outlines procedures for getting/maintaining coverage when leaving/ changing jobs or are off work. MINISTRY OF HEALTH

(The) Ombudsman - Facts: For Your Information (*Bilingual English and Chinese, Cree, Croatian, Finnish, Greek, Italian, Polish, Portuguese, Spanish*) - Outlines purpose/ activities of the Ombudsman, which is to investigate complaints about provincial government and its services. Provincial concerns covered by this office include human rights matters, health/social services, family benefits, retail sales tax etc. (but not courts, judges or Cabinet decisions by government's legal advisers). OFFICE OF THE OMBUDSMAN

Ontario Sales Tax Guide (*Korean*) - Retail Sales Tax: covers coupons, completion of tax returns, penalties, purchase exemption certificates, and small businesses. MINISTRY OF REVENUE

Ontario Welcome House. We help you get started (*English, French, Arabic, Chinese, Czech, German, Greek, Gujarati, Hindi, Hungarian, Italian, Lao, Polish, Portuguese, Punjabi, Romanian, Russian, Serbo-Croatian, Spanish, Tamil, Urdu, Vietnamese*) - Foldout flyer with map of locations describing multilingual settlement/orientation services of Ontario Welcome House. MINISTRY OF CITIZENSHIP

Pedestrian - Go Safely - Information for pedestrians on crossovers, signals and signal lights. MINISTRY OF TRANSPORTATION

Public Libraries in Metropolitan Toronto - Foldout directory/map showing library locations with addresses and telephone numbers. METROPOLITAN TORONTO LIBRARY BOARD

Refunds and Exchanges: do you know the facts? (*English, French, Chinese, Greek, Italian, Portuguese*) - Preventive measures for the consumer and merchant on refunds and exchanges. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Registering a Business Name in Ontario - Explains types/organization of businesses, how/when to register, and how to choose a name. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

SBDC GUIDE - Small Business Development Corporations Guide - Explains the program, which encourages investment/growth in small businesses, including eligibility requirements, types of work allowed, and entry procedures. MINISTRY OF REVENUE

Settling in Canada - Outlines what goods you can bring into the country with you, under what conditions, and if any charges apply. Includes list of customs offices. REVENUE CANADA, CUSTOMS AND EXCISE

Six Shopping Tips (*English, French, Chinese, Greek, Italian, Portuguese*) - Questions to ask oneself before buying: Do I need to buy it? Can I get it for less money? Is this the only kind I can get? Is it broken? Do I have enough money? Can I buy it by paying a little each month? MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Starting a Small Business in Ontario - Outlines basic requirements for establishing a business: what to do in preparation and how to do it. Covers market analysis, purchase/leasing of property, financial, regulations, licensing and taxation. MINISTRY OF INDUSTRY, TRADE AND TECHNOLOGY

Stop! And Save a Life - Information for parents about poisoning (hazardous products, labels). CONSUMER AND CORPORATE AFFAIRS CANADA

The Basic Consumer Guide to Insurance - Explains what to look for before buying a policy, the different types of insurance (policies) and policy terminology. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

The Consumer's Guide to the Business Practices Act - A guide to help individuals protect themselves against unfair business representation. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

The Facts About Credit and You - How to get it, how to use it properly, and rights and responsibilities. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

The Nuts and Bolts of Car Repair - Outlines maintenance/repair checklist, explains costs and guarantees, defines transmission terms and the Business Practices and Motor Vehicle Dealers Acts. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Tips for Shopping at Your Door (*English, French, Chinese, Greek, Italian, Portuguese*) - Information on what to do when someone tries to sell you something at your door and you don't want it. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Tips on Buying a Car and Rust Inhibition - Gives hints on choosing a (car) dealer, what to look for in a used car, importance of the contract, and also explains types of rust protection available. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Voting in Canada (*English/French/Arabic/Cambodian/Chinese/German/Greek/Italian/Korean/Laotian/Polish/Portuguese/Punjabi/Spanish/Ukrainian/Vietnamese*) - Information to new Canadians about their right to vote in federal elections and how the electoral system works. ELECTIONS CANADA

Welcome to Local Government in Ontario (*English, French, Chinese, Hindi, Italian, Polish, Portuguese, Spanish*) - Outlines federal/provincial/local government responsibilities, and municipalities, counties and regions and various services/matters covered by each, including fire protection, transit, housing, daycares. MINISTRY OF MUNICIPAL AFFAIRS

Welcome to Ontario - Information on Ontario's traffic laws (driver's licence, seat belts, signs, passing cars, lights). MINISTRY OF TRANSPORTATION

Welcome to the Etobicoke Public Libraries (*English, French, Italian, Polish, Spanish*) - Explains procedures of joining the library, how to borrow and what you can borrow from the library, and special services available including language learning, children's programs and delivery to people unable to leave home. An insert lists services, locations and times of all branches. ETOBICOKE PUBLIC LIBRARIES

What If Your Clothes Catch Fire? - Safety tips on prevention of fabric fires. CONSUMER AND CORPORATE AFFAIRS CANADA

What You Should Know About Seat Belts - Information on the seat belt legislation (installing seat belts, shoulder straps and lap straps). MINISTRY OF TRANSPORTATION

Who We Are And What We Do - Outlines the responsibilities of the Secretary of State regarding the Constitution Act and the Canadian Charter of Rights and Freedoms for all residents and citizens of Canada. SECRETARY OF STATE

Winter Driving - Good Driving Practices - Information on safe driving skills (slippery roads, skidding, driving conditions). MINISTRY OF TRANSPORTATION

COUNSELLING SERVICES

Divorce Law for Counsellors - Provides general information about the 1985 'Divorce Act' and the 'Family Orders and Agreements Assistance Act'. Designed primarily for use by counsellors, social workers, self-help group leaders and similar professionals to assist their clients in understanding the legal consequences of marriage breakdown and the major changes in Canada's divorce law. DEPARTMENT OF JUSTICE CANADA

Newcomers Guide to Services in Ontario (*English, French; Bilingual English and Arabic, Chinese, Farsi, Hindi, Khmer, Korean, Portuguese, Punjabi, Spanish, Tamil*) - Gives general outline of government/community services in province of Ontario which will help in settlement of newcomers. MINISTRY OF CITIZENSHIP

New Directions ...a support service for displaced homemakers - Description of this agency and its (free) services, which include drop-in resource library, legal/financial information, support groups and workshops which encourage the clients' self sufficiency. NEW DIRECTIONS

Ontario Welcome House. We help you get started (*English, French, Arabic, Chinese, Czech, German, Greek, Gujarati, Hindi, Hungarian, Italian, Lao, Polish, Portuguese, Punjabi, Romanian, Russian, Serbo-Croatian, Spanish, Tamil, Urdu, Vietnamese*) - Foldout flyer with map of locations describing multilingual settlement/orientation services of Ontario Welcome House. MINISTRY OF CITIZENSHIP

Tracing Your Missing Relatives (*English/Chinese/Lao/Khmer/Vietnamese*) - Provides information on procedures for tracing missing relatives. (THE) CANADIAN RED CROSS SOCIETY

EDUCATION

Adult Education: It's never too late to learn - Information for adults wishing to earn their high school diploma, through correspondence courses or night school. MINISTRY OF EDUCATION

After 8? A Guide for Grade 8 Students and Their Parents - Gives general information/plans to prepare for education after grade 8: Outlines secondary schools (semester schedules, course levels, diplomas, specialized studies), future employment, alternatives to regular day school, post-secondary education opportunities, and financial assistance programs. The guide includes a personal survey, career-knowledge tests, and educational planning worksheets that can be done individually or in a group. MINISTRY OF EDUCATION

Are You Planning to Study in Canada - What you should know - Information for foreign students planning to take courses at Canadian universities, colleges or other schools. EMPLOYMENT AND IMMIGRATION CANADA

Education for a Multicultural Society - Outlines Ministry of Education's commitment to principles of Ontario's multicultural policy. MINISTRY OF EDUCATION

Education for Children with Special Needs - Information on determining a child's learning needs and the facilities available (Early Identification Program). MINISTRY OF EDUCATION

Education for Tomorrow: The Secondary School Program in Ontario - Outlines three levels of course study for Secondary School diploma, and also the certificate of education which is granted to those who leave school early and don't earn the required number of credits. MINISTRY OF EDUCATION

Education in Elementary Schools Today - Information on how to enroll a child in school, early identification of learning abilities, the goals of education in the elementary years and how parents can become involved. MINISTRY OF EDUCATION

Education: What's in it for you? - Outlines the public school system: where responsibilities lie etc., payment of school taxes, the elementary and secondary school, French as a second language, correspondence education, and also includes information on financial assistance available to those attending post secondary institutions. MINISTRY OF EDUCATION

Financial Assistance for Students - Outlines the various financial assistance programs available to students planning to attend or already attending university. MINISTRY OF EDUCATION

Helping Your Child Learn - Some principles of basic learning and explanation of parents' roles. MINISTRY OF EDUCATION

Horizons - A guide to post-secondary education in Ontario. MINISTRY OF COLLEGES AND UNIVERSITIES

Intensive English as a Second Language Programme - A full-time program aimed at developing four basic skills; listening, speaking, reading and writing. Instructions are offered in elementary, intermediate and advanced stages. SCHOOL OF CONTINUING STUDIES, UNIVERSITY OF TORONTO

Learning in North York - Adult Program - Information and courses of general interest, Secondary School or Honour Graduation Diplomas. NORTH YORK BOARD OF EDUCATION

Learning Without Limits - Daytime programs for adults (English as a Second Language, academic upgrading, career counselling and work experience). BOARD OF EDUCATION FOR THE BOROUGH OF YORK

New Country New School A Guide for Parents (*English/Italian/Portuguese/Chinese*) - Information for parents about their children coming to Canada, the changes in their children, learning the language, going to school. (THE) DELLCREST CHILDREN'S CENTRE

Night and Day Learning and Discovery Guide - Information on continuing and adult educational programs offered by the Toronto Board of Education (registration, fees, credit courses, special programs for adults, general interest courses, English as a Second Language). TORONTO BOARD OF EDUCATION

Open College CJRT-FM - Programs by radio or cassette for individuals interested in furthering their education. This can be used as a point of entry or re-entry into the post-educational system. OPEN COLLEGE RYERSON

Second Language Training in the Work World - Designed to answer the principle questions concerning the development of a program in teaching a second language, whether it be French or English. SECRETARY OF STATE

Secretary of State and Education - Description of the Government of Canada's role in post-secondary education. SECRETARY OF STATE

Seneca Career Assessment Services - Community Counselling and Testing Programs - A career assessment service involving aptitude, interest pattern and personality testing for individuals working on educational/career plans, transition to retirement and re-entry to the workforce. SENECA COLLEGE OF APPLIED ARTS AND TECHNOLOGY - CENTRE FOR COUNSELLING AND CAREER DEVELOPMENT

Teaching Your Child Specific Skills - Suggestions to help parents contribute to their children's education (reading, writing, spelling, mathematics, science, social studies, art and music). MINISTRY OF EDUCATION

Who's Responsible for Your Child's Education? - Information to provide parents with a clear idea of the responsibilities of each participant in the educational system (legal framework, Minister of Education, Local School Board, Principal). MINISTRY OF EDUCATION

Your Choice (*English, French, Chinese, Greek, Italian, Polish, Portuguese, Spanish, Vietnamese*) - Basic and General/Advanced information on Toronto Secondary Schools' programs. TORONTO BOARD OF EDUCATION

EMPLOYMENT

And Finally I Did Get A Job - Animated workbook, simply/casually written to help you set goals, outline your skills, and set a realistic plan for obtaining employment. Goes through S.I.N. (Social Insurance Number), how/where to look for a job, application forms, resumes, interviews, and a glossary of basic terms. MINISTRY OF SKILLS DEVELOPMENT

Apprenticeship: Your Pathway to a Career - Outlines entrance requirements into an apprenticeship program, terms of the program including duration and balance of practical and classroom instruction, rate of pay, and a list of regulated trades. MINISTRY OF SKILLS DEVELOPMENT

Basic Skills for a Better Future - Explains how/where the Ontario basic skills program develops/improves reading/writing/math/computer skills free to residents of Ontario 25 or older. MINISTRY OF SKILLS DEVELOPMENT

Basic Skills in the Workplace - Outlines skills training and upgrading programs (offered by the Ministry of Skills Development) including reading, writing, language and technical skills; format of training and who is eligible. MINISTRY OF SKILLS DEVELOPMENT

Canadian Occupations - Entry Requirements - A list of Canadian occupations plus information on entry requirements into Canada (accountants, machinists, social workers, etc.). EMPLOYMENT AND IMMIGRATION CANADA

Canadian Women and Job Related Laws - 1984 - Federal and Provincial Legislation relating to working women in Canada (discrimination, equal pay, maternity leave, health and safety of employed women). LABOUR CANADA, WOMEN'S BUREAU

CASE - Counselling Services for Business - A counselling service provided for small and medium-sized businesses. Information provided are eligibility, cost and applications. FEDERAL BUSINESS DEVELOPMENT BANK

Discrimination based on a Disability, Including Alcohol or Drug Dependence, is against the Law - Questions and answers on discrimination against alcohol and drug dependency. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination Based on Age is against the Law - Information on protection against age discrimination. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on a Pardoned Conviction is against the Law - Questions and answers on discrimination based on a conviction for which pardon has been granted. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Disability, including Mental Disability, is against the Law - Information on discrimination against mental disability. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Disability, including Physical Disability, is against the Law - Questions and answers on discrimination against physically handicapped individuals. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Family Status and Marital Status is against the Law - Questions and answers on discrimination based on family or marital status. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Race, Colour, National or Ethnic Origin is against the Law - Questions and answers on discrimination based on race, colour, national or ethnic origin. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Religion is against the Law - Information on discrimination against religion. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Sex is against the Law - Information on discrimination based on sex. CANADIAN HUMAN RIGHTS COMMISSION

Do You Want to Work Temporarily in Canada? What you should know - Information on employment authorization for individuals wishing to work temporarily in Canada. EMPLOYMENT AND IMMIGRATION CANADA

Employment Application Forms and Interviews - Types of Questions that are appropriate or inappropriate on employment application forms. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Employment Facts for Ontario Students - Helpful tips for students wishing to obtain employment in Ontario. MINISTRY OF LABOUR

Employment Standards - General information on the Employment Standards Act (hours of work, minimum wage, overtime pay). MINISTRY OF LABOUR

Equal Pay for Work of Equal Value - Questions and answers on the principle of equal pay for work of equal value. CANADIAN HUMAN RIGHTS COMMISSION

Foreign Domestic Workers in Canada: Facts for domestics and employers - Outlines Canada's policy regarding the employment of foreign domestics, including information regarding entry as a permanent resident or on employment authorization, training programs, application for permanent residence, and importance of employer/worker agreements. EMPLOYMENT AND IMMIGRATION CANADA

FUTURES: Training Young People for Work - A program for individuals between the ages of 16 and 24, who have been out of school for at least three months and are unemployed or actively looking for a full-time career related job. Provides on-the-job training, the opportunity to learn and develop practice. MINISTRY OF SKILLS DEVELOPMENT

Getting Back to Work - Help for the injured worker (*English, French, Italian, Portuguese*) - Explains services offered by Vocational Rehabilitation Division (of WCB) to injured workers re-entering the workplace, including: eligibility, application (for assistance) and the types (financial, counselling, training)/extent of assistance available. WORKERS' COMPENSATION BOARD

How to Apply for a Social Insurance Number (SIN) - Information on how to register for a SIN for the first time, replacing your SIN card or changing details in your SIN file. EMPLOYMENT AND IMMIGRATION CANADA

Human Rights in Employment (*English, French, Chinese, Cree, Greek, Italian, Ojibway, Portuguese, Punjabi, Spanish*) - Description of the Human Rights Code in relation to employment. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

If You Are A Domestic Worker or If You Employ Domestics in Your Home ... This Information Concerns You! - Outlines employment requirements governing working conditions for domestics (and how they apply to both worker and employer), including wages, room/board, free periods etc. MINISTRY OF LABOUR

Job Search - Information for women who are planning to enter the workforce for the first time, return to the workforce after an extended absence or to find new opportunities in the workforce. ONTARIO WOMEN'S DIRECTORATE

Looking for a Job? Your Canada Employment Centre can help - Outlines services of Canada Employment Centres, including job search assistance, (employment) counselling, training and information on new career prospects, qualifications etc. EMPLOYMENT AND IMMIGRATION CANADA

Looking for Work? Consider Small Business - Describes general types of small businesses, including how to access them to secure employment, training available, working environment, and workers rights. EMPLOYMENT AND IMMIGRATION CANADA

Maternity and Child Care Leave in Canada - A report discussing maternity leave provisions, observations on legislation and enforcement, unemployment insurance, adoption and paternity leave. LABOUR CANADA, WOMEN'S BUREAU

Metroline - Computerized Bibliographic Search Service - A computerized search service providing fast access to bibliographic data; references to journals and newspaper articles, conference proceedings, technical reports and books. METROPOLITAN TORONTO LIBRARY BOARD

Metropolitan Toronto Library - Business Department - Information on how to search for topics on business. For example: investors, consumers, statistical sources. Materials provided are books, magazines, microforms... METROPOLITAN TORONTO LIBRARY BOARD

Metropolitan Toronto Library - Languages Centre - Information on language learning materials (books to study 130 languages, records and tapes, spoken word records). METROPOLITAN TORONTO LIBRARY BOARD

Metropolitan Toronto Library - Social Sciences Department - Information on resources which are provided by the Toronto Library on Social Sciences (government documents, serials, periodicals). METROPOLITAN TORONTO LIBRARY BOARD

Metropolitan Toronto Library Introduces - COM cat - Information on COM cat: computer output microfiche catalogue... a new format for the library's catalogue. METROPOLITAN TORONTO LIBRARY BOARD

New Directions ... a support service for displaced homemakers - Description of this agency and its (free) services, which include drop-in resource library, legal/financial information, support groups and workshops which encourage the clients' self sufficiency. NEW DIRECTIONS

Occupational Health and Safety Act - Reprisals by Employers Prohibited - Section 24 (*English/French/Italian/Spanish/Portuguese/Greek/Chinese*) - Describes what actions an employee may initiate under Section 24 of the Act concerning the prohibition of reprisals by employers. MINISTRY OF LABOUR

Ontario Basic Skills - A free upgrading program which helps women into the workplace by offering technology orientation, instruction in job search techniques and career development counselling. HUMBER COLLEGE

Ontario Labour Legislation of Interest to Women - Covers human rights in employment, and Employment Standards Act including wages, benefits, health, domestic work. ONTARIO WOMEN'S DIRECTORATE

On Your Way to Work - Job counselling, assessment, training and placement for disabled people. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Pathfinders - Describes services/resources in Metro library, Business Department, which assists one in locating Canadian companies. METROPOLITAN TORONTO LIBRARY BOARD

Photocopying in the Metropolitan Toronto Library... - Information on how to use a photocopying machine in the Toronto Library. METROPOLITAN TORONTO LIBRARY BOARD

Pregnancy Leave in Ontario - Tips on pregnancy leave in Ontario (eligibility, length of time, employee benefits during pregnancy). ONTARIO WOMEN'S DIRECTORATE

Programs and Services - A poster outlining the ministry's various programs (financial assistance, basic skills training, upgrading etc.), their eligibility requirements and target audiences. MINISTRY OF SKILLS DEVELOPMENT

Prohibited Grounds of Discrimination in Employment - A chart describing prohibited grounds of discrimination in employment and public service. CANADIAN HUMAN RIGHTS COMMISSION

The Canadian Jobs Strategy: How it benefits disabled persons - Describes programs (including jobs/skills development, job entry etc.) and how they can be accessed by and give benefit to disabled persons. EMPLOYMENT AND IMMIGRATION CANADA

The Canadian Jobs Strategy: How it benefits Native People - Describes programs (including jobs/skills development, job entry etc.) and how they can be accessed by and give benefit to Native People. EMPLOYMENT AND IMMIGRATION CANADA

The Canadian Jobs Strategy: How it benefits women - Describes programs (including jobs/skills development, job entry etc.) and how they can be accessed by and give benefit to women. EMPLOYMENT AND IMMIGRATION CANADA

The Edge - Information on finding a job or creating your own (getting organized, advertising yourself, expanding). MINISTRY OF SKILLS DEVELOPMENT

The Labour Relations Act: Certification by the Ontario Labour Relations Board - Explains why and how trade unions become certified for entitlement to engage in collective bargaining under the Act, as well as its effect on employees. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

The Labour Relations Act: Rights of Employees, Employers and Trade Unions - Highlights some of the significant rights accorded to those that may participate in the collective bargaining process. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

The Labour Relations Act: Unfair Labour Practice Proceedings Before the Ontario Labour Relations Board - Information concerning the actions available to an employee who wants to complain about unfair labour practices. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

Transitions: Your first step in getting back to work - A program which provides laid off persons with training credits towards enrollment in colleges, or training with new employers. MINISTRY OF SKILLS DEVELOPMENT

WCB Coverage for Domestic: It's the Law! (English, French, Italian, Portuguese) - Defines positions considered under title "domestic worker", employer's responsibilities/benefits, and rights/benefits of the (domestic) worker. Also contains employer registration form, and list of board offices. WORKERS' COMPENSATION BOARD

What is Trades Updating? - Outlines skills updating courses for trades people: eligibility for, application for, and locations of apprenticeship regional offices (for information/application). MINISTRY OF SKILLS DEVELOPMENT

Your Rights as a Worker in Ontario - A brief explanation of laws, which women in the workforce should know. ONTARIO WOMEN'S DIRECTORATE

FINANCIAL ASSISTANCE

Financial Assistance for Students - Outlines the various financial assistance programs available to students planning to attend or already attending university. MINISTRY OF EDUCATION

GAINS for Seniors - The Guaranteed Annual Income System for Ontario Senior Citizens - Additional income for senior citizens who fall below the guaranteed income level and receive Federal Old Age Security Pension and Guaranteed Income Supplement. MINISTRY OF REVENUE

Handicapped Children's Benefits - Information on the children's benefit program; who is eligible, entitlements, and how to apply for it. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

How to Appeal to the Social Assistance Review Board - Information about how to appeal a decision re: General Welfare Assistance, Family Benefits, Vocational Rehabilitation services. MINISTRY OF COMMUNITY AND SOCIAL SERVICES, SOCIAL ASSISTANCE REVIEW BOARD

Income Maintenance Handbook - Answers to questions often asked by individuals who are receiving Family Benefits or General Welfare Assistance. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

OHIP: Need Help in Paying for OHIP? - Describes premium assistance and temporary assistance programs available to those experiencing financial difficulty, including qualifying criteria, rates, benefit periods etc. MINISTRY OF HEALTH

Old Age Security/Guaranteed Income Supplement/Spouse's Allowance - A description of eligibility requirements, and tables of (payment) rates. HEALTH AND WELFARE CANADA

Ontario Tax Credits Guide - A guide describing Ontario's Tax Credits (property, sales, home heating, political contribution). MINISTRY OF REVENUE

Ontario Tax Grants for Seniors - Information Guide - A guide for seniors on Ontario Property Tax Grants, Sales Tax Grants, Temporary Home Heating Grants and Tax Treatment. MINISTRY OF REVENUE

Programs and Services - Programs and Services for adults and children who need assistance on either a temporary or a long-term basis. A wide range of services may take the form of financial relief, physical care, or professional counselling. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Sponsored Immigrants - Explains eligibility/application for welfare/family benefits while in sponsorship agreement and implications of sponsorship breakdown. LAW SOCIETY OF UPPER CANADA

Unemployment Insurance - UI and You: Outside Canada. Regular, illness, maternity, adoption and age 65 benefits abroad - Outlines eligibility/circumstances for receiving unemployment insurance benefits when outside Canada including work/pay schedules, what benefits are payable, and the reciprocal agreements Canada has with some countries. EMPLOYMENT AND IMMIGRATION CANADA

HEALTH

Accidental Poisoning Prevention Kit - Outlines how to poison proof your home: alerting you to household products usually overlooked as potential dangers, to opportunities of poisoning, to methods of prevention/education and what steps should be taken if an accident happens. Includes list of dangerous household poisons, and stickers to affix to items/areas that have been identified as potentially dangerous. MINISTRY OF HEALTH

A Healthy Pregnancy Means the Healthiest Baby Possible - Helpful hints on producing a healthy baby. DEPARTMENT OF PUBLIC HEALTH - CITY OF TORONTO

Be a Survivor - A Friend for Life - Application Form. CANADIAN MEDIC-ALERT FOUNDATION INC.

Canada's Food Guide Handbook (revised) - Explains functions of nutrients, the importance of and interpretation of the guide (with suggested servings for various age groups and health conditions), and how to present nutrition education concepts to preschoolers. HEALTH AND WELFARE CANADA

Caring for Your Teeth (*English/Chinese/Khmer/Lao/Vietnamese*) - A basic guide to general care of teeth, including tips on prevention of decay and gum disease. (THE) CANADIAN RED CROSS SOCIETY

City of Toronto Directory of Services for People with Disabilities - Describes some services accessible to disabled persons, provides references and numbers to call for additional information, explains assistance available for home improvements and lists useful publications. CITY OF TORONTO DISABLED AND ELDERLY SECTION

Don't Retire Your Taste buds - Some thoughts on food for active living in senior years! MINISTRY OF HEALTH

Facts on Fluoride - Information on fluoride and teeth. MINISTRY OF HEALTH

Food for Your Baby's First Year* (*English/Farsi*) - Describes liquid/solid food intake requirements and types suitable for your baby - also answers common questions related to feeding. U.S. REFUGEE MATERIALS CENTRE

Guide to Ontario Government Programs and Services for Disabled Persons (*English, Portuguese*) - Describes a wide range of provincial programs and services available to assist disabled persons and their families. OFFICE FOR DISABLED PERSONS

Handicapped Children's Benefits - Information on the children's benefit program; who is eligible, entitlements, and how to apply for it. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Health Care for Injured Workers (*English/French/Italian/Portuguese/Greek*) - Outlines all types of health care services/benefits available to injured workers, and form of payment. WORKERS' COMPENSATION BOARD

Home Care Program - there's no place like home - Explains this alternative for hospital care, and outlines eligibility for home care. MINISTRY OF HEALTH

Hospital Medical Care - Information designed exclusively for visitors to Canada: hospital care, medical care and extended health care. HOSPITAL MEDICAL CARE

How to Handle an Emergency - A handy guide to signs/symptoms of an emergency, what to do in cases of an emergency and how to prevent them. MINISTRY OF HEALTH

Immunization: Their Best Protection - Information on immunization. MINISTRY OF HEALTH

* Only available from: Citizenship Development Branch, 77 Bloor Street West, 5th Floor, Toronto, Ontario M7A 2R9

Mental Health and Patients' Rights - Describes the rights of mental health patients in receiving treatment. MINISTRY OF HEALTH

Nursing Homes in Ontario: Consider Yourself at Home - Information on choosing a nursing home, how to apply and what it can offer. MINISTRY OF HEALTH

Nutrition Tips for Growing Children - Looks at Canada's Food Guide and gives suggestions on items to meet basic requirements, appropriate choices and servings for children, how to get them involved in choice and preparation of food and looks at common eating problems and how to deal with them. MINISTRY OF HEALTH

Occupational Health and Safety Act - Reprisals by Employers Prohibited - Section 24 (*English/French/Italian/Spanish/Portuguese/Greek/Chinese*) - Describes actions an employee may initiate under Section 24 of the Act concerning the prohibition of reprisals by employers. MINISTRY OF LABOUR

OHIP: For Seniors - Notes eligibility to receive free coverage at age 65, application procedures, other coverage situations and the drug benefit. MINISTRY OF HEALTH

OHIP: For Workers - Outlines procedures for getting/maintaining coverage when leaving/changing jobs or are off work. MINISTRY OF HEALTH

OHIP: For Youth - Explains when youth must apply for own OHIP and how these situations affect coverage; outlines inter-provincial coverage, and assistance available for payment. MINISTRY OF HEALTH

OHIP: General Guide (*English, French, Chinese, Khmer, Polish, Portuguese, Punjabi, Spanish, Vietnamese*) - A guide describing the Ontario Health Insurance Plan for long term Ontario residents, newcomers to the province and returning residents. MINISTRY OF HEALTH

OHIP: Need Help in Paying for OHIP? - Describes premium assistance and temporary assistance programs available to those experiencing financial difficulty, including qualifying criteria, rates, benefit periods etc. MINISTRY OF HEALTH

OHIP Traveller's Guide Outside Canada - Information outlining parts of the Ontario Health Insurance Plan for Ontario residents travelling outside of Canada. MINISTRY OF HEALTH

O Nosso Primeiro Bebe/Our First Baby: Uma Fotonovela/A Photojournal (*Portuguese/English*) - Information on pregnancy and how to prepare for a healthy baby. MINISTRY OF HEALTH

Ontario's Drug Benefit for Senior Citizens - Description of the Ontario Drug Benefit Program for Senior Citizens, which allows you to obtain discounts on most drugs. MINISTRY OF HEALTH

Sexual Assault Care Centre (*English, French, Chinese, Italian, Portuguese*) - A 24-hour service for victims of sexual assault, which provides medical care/ psychological support, print information to patients for future reference, and follow-up services. WOMEN'S COLLEGE HOSPITAL

Sharing the Cost of Chronic Care - Explains hospitals' partial and total exemption costs for individuals who are chronically ill or who have physical or mental functional disorders. MINISTRY OF HEALTH

Special Services at Home ... for developmentally handicapped children -

Describes funding available through this program for human resources and equipment which will aid the family, eligibility requirements, and basic services of the program and how to access them. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Starting Treatment for T.B.? - Facts you should know! (*English, French, Chinese, Cree, Khmer, Lao, Ojibway, Portuguese, Vietnamese*) - Information on the treatment plan for tuberculosis (how the disease is caught, taking pills and needles). MINISTRY OF HEALTH

The Health Care Accessibility Act. What it means to you - Explains how you receive complete coverage for services under OHIP. MINISTRY OF HEALTH

The Public Health Nurse - Information on the services of Public Health Nurses (assisting with families, individuals, counselling, teaching...). MINISTRY OF HEALTH

Your Guide to Birth Control and Family Planning (*English, French, Chinese, Hindi, Portuguese, Spanish, Vietnamese*) - Gives a basic explanation of the body and its reproductive systems, and birth control methods/devices. MINISTRY OF HEALTH

Your Health is Our Concern - Outlines all services offered by Scarborough Health Department. CITY OF SCARBOROUGH HEALTH DEPARTMENT

HOUSING

Appealing a Rent Review Decision (*English, French, Chinese, Greek, Hindi, Italian, Polish, Spanish*) - This brochure answers frequently asked questions about the appeal process including how to appeal, time limits, and how the Board reaches a decision. RENT REVIEW HEARINGS BOARD

A Guide to The Landlord and Tenant Act - Part IV (Residential premises) - Covers tenancy agreements, security deposits, repairs/maintenance, subletting, increases, termination, and rights (tenant and landlord) under the Act. MINISTRY OF HOUSING

A Guide to the Rent Review Process - Explains application process, requirements/ reasons for applying, eligibility for adjustment, relief and rebates. MINISTRY OF HOUSING

Buying a Home - Explains the importance of a lawyer's involvement in your purchase and outlines the services he/she will provide for you. LAW SOCIETY OF UPPER CANADA

How to Buy a House - Outlines types of housing, methods of purchase/financing, points to consider when choosing location, and what to look for in a house in terms of facilities/ condition. It also explains various documents used in the transaction. MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS

Key Money - This sheet outlines law against charging this money (for privilege of renting accommodation) and actions one can take if you've already paid. MINISTRY OF HOUSING

Metro Provides Housing - Guide on the Metropolitan Toronto Housing Company's efforts to provide housing to senior citizens, and what is available throughout Metro Toronto. (THE) METROPOLITAN TORONTO HOUSING COMPANY LIMITED

New Protection for Roomers, Boarders and Lodgers - Outlines protections these persons now have - under law - as tenants including policy on eviction, security deposits, maintenance, and termination for non-payment (of rent). MINISTRY OF HOUSING

Ontario Rent Registry - Explains, how to find out the rent registered for your apartment; how to challenge the rent information filed by your landlord; and how to apply for a refund of illegal rents. LAW SOCIETY OF UPPER CANADA

Rent-Geared-To-Income-Housing - Outlines eligibility criteria for subsidized housing, types of housing available, and grounds for terminating a tenancy. Includes list of provincial housing program offices. MINISTRY OF HOUSING

Rent Review in Ontario - Outlines rental accommodation covered by the law, notification and frequency of rent increases, the rent registry and rent review process. MINISTRY OF HOUSING

The 1988 Rent Review Guideline - A fact sheet outlining what the guideline is, how and when it is set, and who to contact if a tenant wants to appeal the amount charged by the landlord. MINISTRY OF HOUSING

IMMIGRATION

A Guide to Working with Cambodian Refugees - Provides an overview of this group's history (family, social, religious) values, education and living conditions, with hints on how to orientate them to conditions and life in Canada. SECRETARY OF STATE

A Guide to Working with Laotian Refugees - Provides an overview of this group's history (family, social, religious) values, education and living conditions, with hints on how to orientate them to conditions and life in Canada. SECRETARY OF STATE

A Guide to Working with Vietnamese Refugees - Provides an overview of this group's history (family, social, religious) values, education and living conditions, with hints on how to orientate them to conditions and life in Canada. SECRETARY OF STATE

Are You Planning to Study in Canada - What you should know - Information for foreign students planning to take courses at Canadian universities, colleges or other schools. EMPLOYMENT AND IMMIGRATION CANADA

Business Immigrants - This guide to the business immigrant program outlines the categories and selection procedures for entry, and lists CEIC and relevant provincial offices. EMPLOYMENT AND IMMIGRATION CANADA

Canada, Business and You - Package of three booklets: Immigration Regulations, Guidelines, Procedures (for application to enter Canada as a business person); introduction to the Canadian Business World; Government Programs, Services and Contacts. EMPLOYMENT AND IMMIGRATION CANADA

Coming Back to Canada - Returning Resident Permits - Application procedures for returning residents to Canada after an extended leave of absence. EMPLOYMENT AND IMMIGRATION CANADA

Do You Want to Immigrate to Canada? What you should know - Outlines conditions, qualifications necessary to immigrate, classes of immigrants and application procedures. EMPLOYMENT AND IMMIGRATION CANADA

Do You Want to Visit Canada? What you should know - Facts on immigration laws and requirements for individuals planning to stay in Canada for a few days up to several months. EMPLOYMENT AND IMMIGRATION CANADA

Do You Want to Work Temporarily in Canada? What you should know - Information on employment authorization for individuals wishing to work temporarily in Canada. EMPLOYMENT AND IMMIGRATION CANADA

Do You Wish to Help a Relative Immigrate? What you should know - Outlines family sponsorship, and assisted independent relative program, including who is eligible under these categories, application procedure, and obligations of sponsor. EMPLOYMENT AND IMMIGRATION CANADA

Fee Schedule for Immigration Applications - Lists the new fee schedule for immigration applications. EMPLOYMENT AND IMMIGRATION CANADA

Foreign Domestic Workers in Canada: Facts for domestics and employers - Outlines Canada's policy regarding the employment of foreign domestics, including information regarding entry as a permanent resident or on employment authorization, training programs, application for permanent residence, and importance of employer/worker agreements. EMPLOYMENT AND IMMIGRATION CANADA

Hiring Foreign Workers - Facts for Canadian Employers - Details on hiring foreign workers for temporary jobs and information on recruiting immigrants to fill permanent positions. EMPLOYMENT AND IMMIGRATION CANADA

Sponsored Immigrants - Explains eligibility/application for welfare/family benefits while in sponsorship agreement and implications of sponsorship. LAW SOCIETY OF UPPER CANADA

Sponsoring Refugees - Facts for Canadian Groups and Organizations - Outlines classes of refugees eligible for sponsorship, requirements and responsibilities of sponsors, federal services and assistance available and the application procedures to sponsor. EMPLOYMENT AND IMMIGRATION CANADA

The Immigrant Settlement and Adaptation Program (ISAP) - Information for voluntary organizations - Guide to eligible services/recipients/organizations, funding conditions and application procedure. EMPLOYMENT AND IMMIGRATION CANADA

Tracing Your Missing Relatives (*English/Chinese/Lao/Khmer/Vietnamese*) - Provides information on procedures for tracing missing relatives. (THE) CANADIAN RED CROSS SOCIETY

Visitors Please Note - This leaflet remind visitors that they are required to either apply for an extension, or leave Canada on or before the final day of their authorized visit. EMPLOYMENT AND IMMIGRATION CANADA

Your Rights and Canada's Immigration Law - Outlines the immigration act, including point system and classes under which one can immigrate or sponsor (someone). Visitors visas, and the changing of visitor status is also explained. EMPLOYMENT AND IMMIGRATION CANADA

LEGAL

...after sexual assault ...: Your Guide to the Criminal Justice System - Booklet provides victims of sexual assault with an explanation of the justice system in Canada, including information on the police investigation of an assault, the court procedure and compensation for victims of crime. DEPARTMENT OF JUSTICE CANADA

A Procedural Guide to the Provincial Offences Act - Describes the system of prosecution for all provincial law and municipal bylaw violations, including charges laid under the Highway Traffic Act, such as failure to wear seatbelts, speeding and those offences under other provincial statutes, such as the Liquor Licence Act and the Game and Fish Act. MINISTRY OF THE ATTORNEY GENERAL

Being a Witness - Describes the court system (trial process, preliminary inquiry, court protocol) and the rights/duties of a witness. MINISTRY OF THE ATTORNEY GENERAL

Canada's System of Justice - Provides a brief outline of Canada's law and justice, historical roots of the legal system, the court structure, court operations and rights of citizens before the courts, as well as responsibilities in relation to the justice system. DEPARTMENT OF JUSTICE CANADA

Dial-A-Law - This program offers free general legal information on a variety of subjects using brief tape-recorded messages in everyday languages. LAW SOCIETY OF UPPER CANADA

Divorce Law for Counsellors - Provides general information about the 1985 'Divorce Act' and the 'Family Orders and Agreements Assistance Act'. Designed primarily for use by counsellors, social workers, self-help group leaders and similar professionals to assist their clients in understanding the legal consequences of marriage breakdown and the major changes to Canada's divorce law. DEPARTMENT OF JUSTICE CANADA

Divorce Law: Questions and answers - Identifies grounds for divorce (that is the conditions under which a divorce is granted), principles of child custody and access, support payments, procedure for getting a divorce and actions that can be taken after a divorce should problems arise. DEPARTMENT OF JUSTICE CANADA

Ethnic Relations Unit - An introduction to background, objectives and services of the ethnic relations unit within the Metropolitan Toronto police force. METROPOLITAN TORONTO POLICE

Family Law for Ethnic Communities - Kit (*English, French, Arabic, Chinese, Greek, Italian, Korean, Polish, Portuguese, Spanish, Vietnamese*) - Series of pamphlets which give basic understanding of one's legal rights on: support, custody, access, home/property, immigration and wife assault. ONTARIO WOMEN'S DIRECTORATE

How our Laws Are Made - A brief description on how a bill becomes law. LEGISLATIVE ASSEMBLY OF ONTARIO

How to File a Police Complaint - An information guide explaining how to file a police complaint. OFFICE OF THE PUBLIC COMPLAINTS COMMISSION

It Doesn't Hurt to Help - Tips for individuals who find themselves required to help in a medical emergency. MINISTRY OF THE ATTORNEY GENERAL

Justice in Either Language - Outlines (different types of) courts, boards/tribunals, agencies and their responsibilities, and right to be heard in these in French; translated statutes; procedures for requesting a trial in French and how it's conducted; and contacts for getting legal aid in French. MINISTRY OF THE ATTORNEY GENERAL

Lawyer Referral Service - Names and phone numbers of lawyers who can help you with your problem. LAW SOCIETY OF UPPER CANADA

Legal Aid - Information on legal aid services. LAW SOCIETY OF UPPER CANADA

Marriage as an Equal Partnership. A guide to the Family Law Act - An information guide briefly explaining the changes under the Family Law Act with reference to five general categories: The Division of Property; the Matrimonial Home; Support Obligations; Domestic Contracts; and Enforcement of Responsibilities. MINISTRY OF THE ATTORNEY GENERAL

Police Complaints (*English/Chinese, English/Greek, English/Italian, English/Portuguese, English/Spanish*) - A leaflet outlining new procedures for handling citizen complaints regarding members of the Metropolitan Toronto Police Force. OFFICE OF THE PUBLIC COMPLAINTS COMMISSIONER

Police Powers: Stops and Searches - Explains your rights under various situations such as an accident, being stopped for questioning by a policeman etc., and explains what actions the policeman is allowed to take. LAW SOCIETY OF UPPER CANADA

The Lawyer - Information on knowing when and how to select a lawyer. LAW SOCIETY OF UPPER CANADA

The Young Offenders Act: Highlights - Describes the Act and the roles played by those involved in its administration - presented in a practical question-and-answer format. DEPARTMENT OF JUSTICE CANADA

Tracing Your Missing Relatives (*English/Chinese/Lao/Khmer/Vietnamese*) - Provides information on procedures for tracing missing relatives. (THE) CANADIAN RED CROSS SOCIETY

We Care for Victims of Crime - Describes how the Criminal Injuries Compensation Board can assist victims. MINISTRY OF THE ATTORNEY GENERAL

When you need Justice, our Doors are Open: A guide to Small Claims Court - Outlines the stipulations and particulars of the Small Claims Court throughout Ontario. MINISTRY OF THE ATTORNEY GENERAL

Where Do I Stand? A child's legal guide to separation and divorce - A basic guide to the separation and divorce law (including the agreement, visitation rights, and financial support) and its effects on children. MINISTRY OF THE ATTORNEY GENERAL

Wife Assault - Explains what constitutes assault, the steps one should take if a victim (including what information to take when you leave...), and support services available to help you. LAW SOCIETY OF UPPER CANADA

Wife Assault: It is a Crime (*English, French, Chinese, Greek, Italian, Portuguese, Spanish*) - Describes what happens when charges are laid against a man who assaults his partner; what she can expect and what he can expect from the legal system. It also includes some information that an assaulted immigrant woman should know. ONTARIO WOMEN'S DIRECTORATE

PENSIONS

Your Canada Pension Plan - Disability Benefits - Outlines CPP (participation in, contribution to), detailing Disability Benefits: eligibility for, amount paid, application for, and receipt of. HEALTH AND WELFARE CANADA

Your Canada Pension Plan - Retirement Pension - Outlines CPP (participation in, contribution to) detailing Retirement Pension: eligibility for, amount paid (and how it's determined), suggested age to take it, application for and receipt of, and option to share or combine it. HEALTH AND WELFARE CANADA

Your Canada Pension Plan - Survivor Benefits - Outlines CPP, detailing Survivor Benefits: application for, receipt of, and combination with other benefits. HEALTH AND WELFARE CANADA

RECREATION

African Lion Safari - A 500 acre drive through wildlife park, with complete recreational facilities. AFRICAN LION SAFARI

Bicycle Routes and Guide Map - A fold out map illustrating all the bicycle routes throughout Metropolitan Toronto. TORONTO CITY CYCLING COMMITTEE

Black Creek Pioneer Village - A conservation project illustrating the lifestyle and use of resources by Ontario's Pioneers. METROPOLITAN TORONTO AND REGION CONSERVATION AUTHORITY

Casa Loma - A 98 room medieval-style castle in the heart of Toronto. KIWANIS CLUB OF WEST TORONTO

CN Tower - The tallest free-standing structure in the world. Complete with nightclub, outdoor and indoor observation levels, space deck and revolving restaurant. CN TOWER

Etobicoke Parks and Recreation Services - Information on Spring and Summer, Fall and Winter Programs. CITY OF ETOBICOKE

Explore Historic Toronto - Historical sites and properties around Toronto area, Fort York, Colborne Lodge, Mackenzie House and Marine Museum. TORONTO HISTORICAL BOARD

Harbourfront - A 92-acre lakefront revitalization project in downtown Toronto which offers entertainment, sailing, art, theatre, restaurants, and an antique market. INFORMATION CENTRE YORK QUAY

Harbourfront Happenings - A monthly tabloid listing events at Harbourfront. INFORMATION CENTRE YORK QUAY

Key to Toronto - Information and attractions around the Toronto area (night life, art, shopping). KEY PUBLISHERS COMPANY LTD

Kortright Centre for Conservation - Kleinburg - Four seasons of activities featuring the natural resources of water, wildlife, forests, land and renewable energy. METROPOLITAN TORONTO AND REGION CONSERVATION AUTHORITY

Metropolitan Toronto Annual Visitors Guide - Calendar of Events and overview of attractions including shopping, sports, accommodation, and with fold out map showing their locations. METROPOLITAN TORONTO CONVENTION AND VISITORS ASSOCIATION

Metropolitan Toronto Parks - A guide to acquaint residents and visitors with the services and facilities available within the Metropolitan Toronto Parks system. METROPOLITAN TORONTO PARKS AND PROPERTY DEPARTMENT

North York - Spring/Summer Services - Programs and Services of community recreational facilities (tennis, skiing, skating). CITY OF NORTH YORK PARKS AND RECREATION DEPARTMENT

Ontario Incredible! Spring Events; Summer Events; Fall Events; Winter Events - Lists by category and in chronological order activities planned for the season, in towns/cities throughout the province. MINISTRY OF TOURISM AND RECREATION

Ontario Science Centre - A centre for discovering science through exhibits and demonstrations. ONTARIO SCIENCE CENTRE

Parks and Recreation Facilities - Recreational programs and services offered to the City of Toronto residents (Spring, Summer, Fall and Winter editions). DEPARTMENT OF PARKS AND RECREATION - CITY OF TORONTO

ROM (Royal Ontario Museum). We treasure your attendance - One of the few museums in the world to combine art, archaeology and science. ROYAL ONTARIO MUSEUM

Scarborough Recreation and Parks Services - Spring and Summer - Recreational programs and services offered to the City of Scarborough residents. SCARBOROUGH RECREATION AND PARKS SERVICES

Senior Citizens' Attraction Guide - A booklet acquainting senior citizens with the many events, attractions and services in Ontario. Special rates or free admission to seniors are offered. MINISTRY OF TOURISM AND RECREATION

Toronto's Famous Harbour and Islands Boat Tour - A sightseeing cruise through the Port of Toronto. See historic landmarks in the comfort of a glass-enclosed tour boat. BOAT TOURS INTERNATIONAL LTD

Tour of the Universe - Exciting experience of pre-flight procedures and viewtrips to Jupiter, including informative exhibits. TOUR OF THE UNIVERSE

Traveller's Encyclopaedia - A guide book to regions of the province, including their histories and attractions, area maps, and handy index to the cities and Travel Information Centres within each. Also includes general information on camping/hunting/driving in Ontario. MINISTRY OF TOURISM AND RECREATION

Zoo: Open year round! - A 710 acre zoological park located in northeast Toronto, featuring over 4,000 animals. METRO TORONTO ZOO

RIGHTS

A Guide to the Human Rights Code, 1981 - An overall view of the Ontario Human Rights Code: Helping people to understand their rights and obligations (discrimination, racism). MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Canadian Women and Job Related Laws - 1984 - Federal and Provincial Legislation relating to working women in Canada (discrimination, equal pay, maternity leave, health and safety of employed women). LABOUR CANADA, WOMEN'S BUREAU

Discrimination based on a Disability, including Alcohol or Drug Dependence, is against the Law - Questions and answers on discrimination against alcohol and drug dependency. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Age is against the Law - Information on protection against age discrimination. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on a Pardoned Conviction is against the Law - Questions and answers on discrimination based on a conviction for which pardon has been granted. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Disability, including Mental Disability, is against the Law - Information of the discrimination against mental disability. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Disability, including Physical Disability, is against the Law - Questions and answers on discrimination against physically handicapped individuals. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Family Status and Marital Status is against the Law - Questions and answers on discrimination based on family or marital status. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Race, Colour, National or Ethnic Origin is against the Law - Questions and answers on discrimination based on race, colour, national or ethnic origin. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Religion is against the Law - Information on discrimination against religion. CANADIAN HUMAN RIGHTS COMMISSION

Discrimination based on Sex is against the Law - Information on discrimination based on sex. CANADIAN HUMAN RIGHTS COMMISSION

Employment Application Forms and Interviews - Types of questions that are appropriate or inappropriate on employment application forms. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Employment Standards - General information on the Employment Standards Act (hours of work, minimum wage, overtime pay). MINISTRY OF LABOUR

Equal Pay for Work of Equal Value - Questions and answers on the principle of equal pay for work of equal value. CANADIAN HUMAN RIGHTS COMMISSION

Harassment Policy - A list of harassments which may occur at or away from work, during or outside normal working hours (verbal abuse, threats, gestures, physical assault). CANADIAN HUMAN RIGHTS COMMISSION

Human Rights and Sexual Harassment (*English, French, Italian, Portuguese, Spanish*) - Information on your rights against sexual harassment. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Human Rights Complaint Procedures (*English, French, Italian, Portuguese, Spanish*) - Information on the procedure for processing complaints. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Human Rights: Discrimination Because of Handicap (*English, French, Italian*) - Outlines what discrimination is, a handicapped person's rights, protections, employment and health opportunities, and how to go about complaining to the Ontario Human Rights Commission. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

Human Rights in Employment (*English, French, Chinese, Cree, Greek, Italian, Ojibway, Portuguese, Punjabi, Spanish*) - Description of the Human Rights Code in relation to employment. MINISTRY OF CITIZENSHIP, ONTARIO HUMAN RIGHTS COMMISSION

If You Are A Domestic Worker or If You Employ Domestics in Your Home This Information Concerns You! - Outlines employment requirements governing working conditions for domestics (and how they apply to both worker and employer), including wages, room/board, free periods etc. MINISTRY OF LABOUR

Maternity and Child Care Leave in Canada - A report discussing maternity leave provisions, observations on legislation and enforcement, unemployment insurance, adoption and paternity leave. LABOUR CANADA, WOMEN'S BUREAU

Mental Health and Patients' Rights - Describes the rights of mental health patients in receiving treatment. MINISTRY OF HEALTH

Ontario Labour Legislation of Interest to Women - Covers human rights in employment, and Employment Standards Act including wages, benefits, health, domestic work. ONTARIO WOMEN'S DIRECTORATE

Police Powers: Stops and Searches - Explains your rights under various situations such as an accident, being stopped for questioning by a policeman etc., and explains what actions the policeman is allowed to take. LAW SOCIETY OF UPPER CANADA

Pregnancy Leave in Ontario - Tips on pregnancy leave in Ontario (eligibility, length of time, employee benefits during pregnancy). ONTARIO WOMEN'S DIRECTORATE

Prohibited Grounds of Discrimination in Employment - A chart describing prohibited grounds of discrimination in employment and public services. CANADIAN HUMAN RIGHTS COMMISSION

Prohibited Grounds of Discrimination When Providing Public Services and Facilities - A chart describing prohibited grounds of discrimination when providing public services and facilities. CANADIAN HUMAN RIGHTS COMMISSION

The Canadian Human Rights Act - A Guide - A summary on the Canadian Human Rights Act (how to file a complaint, kinds of discrimination). CANADIAN HUMAN RIGHTS COMMISSION

The Labour Relations Act: Certification by the Ontario Labour Relations Board - Explains why and how trade unions become certified for entitlement to engage in collective bargaining under the Act, as well as its effects on employees. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

The Labour Relations Act: Rights of Employees, Employers and Trade Unions - Highlights some of the significant rights accorded to those that may participate in the collective bargaining process. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

The Labour Relations Act: Unfair Labour Practice Proceedings Before the Ontario Labour Relations Board - Information concerning the actions available to an employee who wants to complain about unfair labour practices. MINISTRY OF LABOUR, ONTARIO LABOUR RELATIONS BOARD

What is Harassment? - Explains what warrants harassment, types of, and the (Canadian Human Rights) law protecting one against it. CANADIAN HUMAN RIGHTS COMMISSION

Who We Are And What We Do - Outlines the responsibilities of the Secretary of State regarding the Constitution Act and the Canadian Charter of Rights and Freedoms for all residents and citizens of Canada. SECRETARY OF STATE

Your Complaint - Explains what happens when you file a complaint (that you've been discriminated against) with the Canadian Human Rights Commission. CANADIAN HUMAN RIGHTS COMMISSION

Your Rights as a Worker in Ontario - A brief explanation of laws, which women in the workplace should know. ONTARIO WOMEN'S DIRECTORATE

SENIORS

Don't Retire Your Tastebuds - Some thoughts on food for active living in the senior years! MINISTRY OF HEALTH

GAINS for Seniors - The Guaranteed Annual Income System for Ontario Senior Citizens - Additional income for senior citizens who fall below the guaranteed income level and receive Federal Old Age Security Pension and Guaranteed Income Supplement. MINISTRY OF REVENUE

Guide for Senior Citizens - Services and Programs in Ontario (*English, French, Chinese, Italian, Portuguese*) - Information about services provided by the federal and provincial governments as well as by municipalities and non-profit community organizations (inquiries, education, financial, health, housing, tax credits and grants). OFFICE FOR SENIOR CITIZENS' AFFAIRS

Information for Seniors - Organized by category, this directory covers numerous services for seniors including eligibility, procedures for accessing services, and telephone numbers of agencies and institutions. COMMUNITY INFORMATION CENTRE OF METROPOLITAN TORONTO

Metro Provides Housing - Guide on the Metropolitan Toronto Housing Company's efforts to provide housing to senior citizens, and what is available throughout Metro Toronto. (THE) METROPOLITAN TORONTO HOUSING COMPANY LIMITED

Nursing Homes in Ontario: Consider Yourself at Home - Information on choosing a nursing home, how to apply and what it can offer. MINISTRY OF HEALTH

OHIP: For Seniors - Notes eligibility to receive free coverage at age 65, application procedures, other coverage situations and the drug benefit. MINISTRY OF HEALTH

Old Age Security/Guaranteed Income Supplement/Spouse's Allowance - A description of eligibility requirements, and tables of (payment) rates. HEALTH AND WELFARE CANADA

Ontario Tax Grants for Seniors - Information Guide - A guide for seniors on the Ontario Property Tax Grants, Sales Tax Grants, Temporary Home Heating Grants and Tax Treatment. MINISTRY OF REVENUE

Ontario's Drug Benefit for Senior Citizens - Description on the Ontario Drug Benefit Program for Senior Citizens, which allows you to obtain discounts on most drugs. MINISTRY OF HEALTH

Programs and Services - Programs and Services for adults and children who need assistance on either a temporary or a long-term basis. A wide range of services may take the form of financial relief, physical care or professional counselling. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Programs and Services for Senior Citizens - Information detailing some of the possible alternatives available to senior citizens in Ontario. These range from support services to programs in being independent in the community. MINISTRY OF COMMUNITY AND SOCIAL SERVICES

Senior Citizens' Attractions Guide - A booklet acquainting senior citizens with the many events, attractions and services in Ontario. Special rates or free admission to seniors are offered. MINISTRY OF TOURISM AND RECREATION

Senior Citizen Transit - Information for senior citizens on obtaining a discount identification card for riding the T.T.C. TORONTO TRANSIT COMMISSION INFORMATION CENTRE

Seniors' Guide to Federal Programs and Services - Outlines federal government programs and how they can be of interest/help to seniors. HEALTH AND WELFARE CANADA

Seniors' Information. A series of six pamphlets - 1. Nursing Homes; 2. Homes for the Aged; 3. Retirement Homes; 4. Seniors' Apartments; 5. Financial Assistance; 6. Health Services. COMMUNITY INFORMATION CENTRE OF METROPOLITAN TORONTO

Telephone Services for Special Needs - Describes aid and services that are available for extending the use of the telephone to people who have hearing, speech, sight or motion disabilities. BELL CANADA

Unemployment Insurance - UI and you: When you reach 65 - Information for seniors on their rights to obtain unemployment insurance. EMPLOYMENT AND IMMIGRATION CANADA

TRANSPORTATION/TRAVEL

Bon Voyage, But... - Information on steps to take to ensure a trouble-free trip abroad (passports, health care, travel insurance). REVENUE CANADA, CUSTOMS AND EXCISE

Exciting Toronto by TTC - A booklet highlighting interesting and exciting Toronto sights with easy-to-follow transit instructions (City Hall, Science Centre, CN Tower). TORONTO TRANSIT COMMISSION INFORMATION CENTRE

"I Declare" - Regulations and procedures on bringing goods into Canada. REVENUE CANADA, CUSTOMS AND EXCISE

Metropolitan Toronto Official Guide Map - Information on sites and attractions in Toronto and its surrounding areas. METROPOLITAN TORONTO CONVENTION AND VISITORS ASSOCIATION

Ontario Intercity Transportation Guide - This guide shows scheduled air, bus and rail passenger services in Ontario. Over 250 of the larger communities served by public transportation are displayed on the schematic map. They are identified in the directory which lists the addresses and telephone numbers where you can obtain passenger service information. MINISTRY OF TRANSPORTATION

Ontario - Official Road Map - Information on roads, traffic signs and kilometric distances. MINISTRY OF TRANSPORTATION

Passenger Safety - Information on the safety and security facilities of the Toronto Transit Commission (TTC). TORONTO TRANSIT COMMISSION INFORMATION CENTRE

Passenger Security Tips - Describes, with accompanying photos, use of tokens/automatic entrances, precautions that should be taken while waiting for a train and while on the train, location/use of emergency alarm system and prohibited acts while using the TTC. Also included are important telephone numbers. TORONTO TRANSIT COMMISSION INFORMATION CENTRE

Senior Citizen Transit - Information for senior citizens on obtaining a discount identification card for riding the TTC. TORONTO TRANSIT COMMISSION INFORMATION CENTRE

Transit for Physically Disabled Persons: 1987 Fact Book - Outlines/summarizes operations for municipalities providing transit services for the physically disabled including type of service provided, fares, hours and how to access/reserve the service. MINISTRY OF TRANSPORTATION

TTC Ride Guide - Information on the subway routes and places of interest. TORONTO TRANSIT COMMISSION INFORMATION CENTRE

Your TTC (*English, French, Chinese, Greek, Italian, Korean, Polish, Portuguese, Punjabi, Spanish, Vietnamese*) - Information on the subway system. TORONTO TRANSIT COMMISSION INFORMATION CENTRE

UNEMPLOYMENT

Health Care for Injured Workers (*English/French/Italian/Portuguese/Greek*) - Outlines all types of health care services/benefits available to injured workers, and form of payment. WORKERS' COMPENSATION BOARD

How Unemployment Insurance Works For You - Information on unemployment insurance. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment - a guide for parents (*English, Italian*) - Information on unemployment and the influence it may have on family life. (THE) DELLCREST CHILDREN'S CENTRE

Unemployment Insurance - A new face in the family photo? - Provides information on eligibility for and duration of maternity and adoption benefits, how and when to apply, and possible continued (financial) assistance following termination of benefit period. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - If you don't agree... UI and you: Your right to appeal - Information on how to appeal unemployment insurance. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - Searching for work is a full-time job - Description of the "Active Job Search" program. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - UI and you: Applying for benefits - This information sheet helps you fill out application for benefits, by explaining the form's questions and how to respond. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - UI and you: Claimants' rights and obligations - Outlines your responsibilities while requiring unemployment insurance, and rights for services/assistance and further benefits if applicable. Application procedures and payment schedules are also explained. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - UI and You: Outside Canada. Regular, illness, maternity, adoption and age 65 benefits abroad - Outlines eligibility/circumstances for receiving unemployment insurance benefits when outside Canada including work/pay schedules, what benefits are payable, and the reciprocal agreements Canada has with some countries. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - UI and you: When you reach 65 - Information for seniors on their rights to obtain unemployment insurance. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - We can help when you're sick or hurt - Information on unemployment insurance during illness, injury, or quarantine. EMPLOYMENT AND IMMIGRATION CANADA

Unemployment Insurance - When you get a new job... - Insurance for individuals who presently have a job, but may still be collecting unemployment insurance. EMPLOYMENT AND IMMIGRATION CANADA

Workers' Compensation: What It Means for Workers (*English/French, Italian, Portuguese*) - Outlines coverage (who and what is covered), making a claim, payment of benefits, recurrence of injury at work, and objecting to a board decision. WORKERS' COMPENSATION BOARD

You and the Workers' Compensation Act - Your Rights and Obligations (*English/French, Italian, Portuguese*) - Outlines eligibility for coverage, basis of payment, and rights/obligations of employer, employee, doctors and spouses/dependents. WORKERS' COMPENSATION BOARD

WOMEN

A Healthy Pregnancy Means the Healthiest Baby Possible - Helpful hints on producing a healthy baby. DEPARTMENT OF PUBLIC HEALTH - CITY OF TORONTO

Are You Living in Fear of Him? Get help for yourself and your children - This flyer identifies wife assault as a crime, the effects it has on you and your children, and the actions that should be taken should you be a victim. Includes list of shelters and sources of information/help throughout the province. EDUCATION, WIFE ASSAULT

Break the Silence - A brochure about wife assault in easy to read language which gives general information on the topic and specific advice on how and where to go for help. Pamphlet includes a province wide list of women's crisis lines and counselling groups for men who batter. ONTARIO WOMEN'S DIRECTORATE

Canadian Women and Job Related Laws - 1984 - Federal and Provincial Legislation relating to working women in Canada (discrimination, equal pay, maternity leave, health safety of employed women). LABOUR CANADA, WOMEN'S BUREAU

Job Search - Information for women who are planning to enter the workforce for the first time, return to the workforce after an extended absence or to find new opportunities in the workforce. ONTARIO WOMEN'S DIRECTORATE

Maternity and Child Care Leave in Canada - A report discussing maternity leave provisions, observations on legislation and enforcement, unemployment insurance, adoption and paternity leave. LABOUR CANADA, WOMEN'S BUREAU

My Husband Is Beating Me ... I Want Him to Stop (*English, Chinese, Greek, Italian, Portuguese, Punjabi, Vietnamese*) - Information describing the physical, social and legal effects of wife-assault. Also gives advice to assaulted women as well as information on where to go for assistance. EDUCATION, WIFE ASSAULT

Ontario Basic Skills - A free upgrading program which helps women into the workplace by offering technology orientation, instruction in job search techniques and career development counselling. HUMBER COLLEGE

Ontario Labour Legislation of Interest to Women - Covers human rights in employment, and Employment Standards Act including wages, benefits, health, domestic work. ONTARIO WOMEN'S DIRECTORATE

Pregnancy Leave in Ontario - Tips on pregnancy leave in Ontario (eligibility, length of time, employee benefits during pregnancy). ONTARIO WOMEN'S DIRECTORATE

Services for Assaulted Women in Metropolitan Toronto - Lists services available for assaulted women in the Metropolitan Toronto area. COMMUNITY INFORMATION CENTRE OF METROPOLITAN TORONTO

Sexual Assault Care Centre (*English, French, Chinese, Italian, Portuguese*) - A 24-hour service for victims of sexual assault, which provides medical care/psychological support, print information to patients for future reference, and follow-up services. WOMEN'S COLLEGE HOSPITAL

Wife Assault - Explains what constitutes assault, the steps one should take if a victim (including what information to take when you leave...), and support services available to help you. LAW SOCIETY OF UPPER CANADA

Wife Assault: It Is A Crime (*English, French, Chinese, Greek, Italian, Portuguese, Spanish*) - Describes what happens when charges are laid against a man who assaults his partner; what she can expect and what he can expect from the legal system. It also includes some information that an assaulted immigrant woman should know. ONTARIO WOMEN'S DIRECTORATE

Your Guide to Birth Control and Family Planning (*English, French, Chinese, Hindi, Portuguese, Spanish, Vietnamese*) - Gives a basic explanation of the body and its reproductive systems, and birth control methods/devices. MINISTRY OF HEALTH

Your Rights as a Worker in Ontario - A brief explanation of laws, which women in the workforce should know. ONTARIO WOMEN'S DIRECTORATE

YWCA - Working Skills for Women - Information on working skills for women (computer awareness, career planning, communications, problem solving and life management).
Y.W.C.A. IMMIGRANT SERVICES

SOURCES

African Lion Safari R.R. #1, Cambridge, Ontario N1R 5S2

African Lion Safari

Bell Canada Special Needs Services, Bell Trinity Centre, 483 Bay Street, Toronto, Ontario
M5G 2E1

Telephone Services for Special Needs

Board of Education for the Borough of York 2 Trethewey Drive, Toronto, Ontario
M6M 4A8

Learning Without Limits

Boat Tours International Ltd 5 Queen's Quay West, Toronto, Ontario M5J 2H1

Toronto's Famous Harbour and Islands Boat Tour

Canadian Human Rights Commission 50 Sparks Street, Ottawa, Ontario K1A 1E1

Discrimination based on a Disability, including Alcohol or Drug Dependence, is against the Law

Discrimination based on Age is against the Law

Discrimination based on a Pardoned Conviction is against the Law

Discrimination based on Disability, including Mental Disability, is against the Law

Discrimination based on Disability, including Physical Disability, is against the Law

Discrimination based on Family Status and Marital Status is against the Law

Discrimination based on Race, Colour, National or Ethnic Origin is against the Law

Discrimination based on Religion is against the Law

Discrimination based on Sex is against the Law

Equal Pay for Work of Equal Value

Harassment Policy

Prohibited Grounds of Discrimination in Employment

Prohibited Grounds of Discrimination when providing Public Services and Facilities

The Canadian Human Rights Act - A Guide

What is Harassment?

Your Complaint

Canadian Medic-Alert Foundation Inc. 293 Eglinton Avenue East, Toronto, Ontario
M4P 2Z8

Be a Survivor - A Friend for Life - Application Form

(The) Canadian Red Cross Society Ontario Division, 460 Jarvis Street, Toronto, Ontario,
M4Y 2H5

Caring for your Teeth (*English/Chinese/Lao/Khmer/Vietnamese*)

Tracing Your Missing Relatives (*English/Chinese/Lao/Khmer/Vietnamese*)
 Winter Driving Tips (*English/Chinese/Lao/Khmer/Vietnamese*)

City of Etobicoke Civic Centre, Parks and Recreation Services, Etobicoke, Ontario
 M9C 2Y2

Information Guide - Spring and Summer, Fall and Winter

City of North York Parks and Recreation Department 5100 Yonge Street, 3rd Floor,
 North York, Ontario M2N 5V7

North York - Spring, Summer, Fall and Winter Services

City of Scarborough Health Department 160 Borough Drive, Scarborough, Ontario
 M1P 4N8

Your Health is Our Concern

City of Toronto Disabled and Elderly Section Planning and Development Department,
 18th Floor, East Tower, New City Hall, Toronto, Ontario M5H 2N2

City of Toronto Directory of Services for People with Disabilities

CN Tower 301 Front Street West, Toronto, Ontario M5V 2T6

CN Tower

Community Information Centre of Metropolitan Toronto 34 King Street East, 3rd
 Floor, Toronto, Ontario M5C 1E5

Community Information - a series of four pamphlets
 Information for Seniors
 Seniors' Information - a series of six pamphlets
 Services for Assaulted Women in Metropolitan Toronto

Consumer and Corporate Affairs Canada 4900 Yonge Street, Toronto, Ontario
 M3B 2M1

Don't Forget that Helmet
 Follow the Signs
 Is Your Child Safe?
 Stop! And Save A Life
 What If Your Clothes Catch Fire?

Credit Counselling Service of Metropolitan Toronto Suite 301, 100 Lombard Street,
 Toronto, Ontario M5C 1M3

Credit Counselling Services for the Consumer (non-profit credit counselling agencies -
 guiding people from red to black)

(The) Dellcrest Children's Centre 1645 Sheppard Avenue West, - Downsview, Ontario
M3M 2X4

New Country New School A Guide for Parents (*English/Italian/Portuguese/Chinese*)
Unemployment - a Guide for Parents (*English, Italian*)

Department of Justice Canada 1 Front Street West, Toronto, Ontario M5J 1A5

...after sexual assault...: Your Guide to the Criminal Justice System
Canada's System of Justice
Divorce Law for Counsellors
Divorce Law: Questions and Answers
The Young Offenders Act: Highlights

Department of Parks and Recreation - City of Toronto 21st Floor, East Tower, City
Hall, Toronto, Ontario M5H 2N2

Parks and Recreation Facilities - Spring, Summer, Fall and Winter programs

Department of Public Health - City of Toronto 511 Richmond Street West, Toronto,
Ontario M5V 1Y3

A Healthy Pregnancy Means the Healthiest Baby Possible. Your Baby is Counting on
You

Education, Wife Assault 427 Bloor Street West, Toronto, Ontario M5S 1X7

Are You Living in Fear of Him? Get help for yourself and your children
My Husband is Beating Me - I Want Him to Stop (*English, Chinese, Greek, Italian,
Portuguese, Punjabi, Vietnamese*)

Elections Canada 440 Coventry Road, Ottawa K1A 0M6

Voting in Canada (*English/French/Arabic/Cambodian/Chinese/German/Greek/
Italian/Korean/Laotian/Polish/Portuguese/Punjabi/Spanish/Ukrainian/Vietnamese*)

Employment and Immigration Canada Public Affairs Department, 4900 Yonge Street,
Suite 700, North York, Ontario M2N 6A8

Are You Planning to Study in Canada - What you should know
Business Immigrants
Canada, Business and You
Canadian Occupations - Entry requirements
Coming Back to Canada - Returning Resident Permits
Do You Want to Immigrate to Canada? What you should know
Do You Want to Visit Canada? What you should know
Do You Want to Work Temporarily in Canada? What you should know
Do You Wish to Help a Relative Immigrate? What you should know
Fee Schedule for Immigration Applications
Foreign Domestic Workers in Canada: Facts for domestics and employers
Hiring Foreign Workers - Facts for Canadian Employers

How to Apply for a Social Insurance Number (SIN)
 How Unemployment Insurance Works for You. Keep this handy guide while you're on
 UI. It tells you what you need to know
 Looking for a Job? Your Canadian Employment Centre can help
 Looking for Work? Consider Small Business
 Sponsoring Refugees - Facts for Canadian Groups and Organizations
 The Canadian Jobs Strategy: How it benefits disabled persons
 The Canadian Jobs Strategy: How it benefits Native People
 The Canadian Jobs Strategy: How it benefits women
 The Immigrant Settlement and Adaptation Program (ISAP) Information for Voluntary
 Organizations
 Unemployment Insurance - A new face in the family photo?
 Unemployment Insurance - If you don't agree... UI and you: Your right to appeal
 Unemployment Insurance - Searching for work is a full-time job
 Unemployment Insurance - UI and you: Applying for benefits
 Unemployment Insurance - UI and you: Claimants' Rights and Obligations
 Unemployment Insurance - UI and you: Outside Canada. Regular, illness, maternity,
 adoption and age 65 benefits abroad
 Unemployment Insurance - UI and you: When you reach 65. Are you 65 years old?
 What are your rights to UI? We'll explain
 Unemployment Insurance - We can help when you're sick or hurt
 Unemployment Insurance - When you get a new job...
 Visitors Please Note
 Your Rights and Canada's Immigration Law

Etobicoke Public Libraries Box 501, Etobicoke, Ontario M9C 5G1

Welcome to the Etobicoke Public Libraries (*English, French, Italian, Polish, Spanish*)

Federal Business Development Bank Management Services, 250 University Avenue,
 Toronto, Ontario M5H 9Z9

CASE - Counselling Services for Business

Health and Welfare Canada Income Security Programs, Box 5100, Postal Station D,
 Scarborough, Ontario M1R 5C8

Canada's Food Guide Handbook (revised)
 Old Age Security/Guaranteed Income Supplement/Spouse's Allowance
 Seniors' Guide to Federal Programs and Services
 Your Canada Pension Plan - Disability Benefits
 Your Canada Pension Plan - Retirement Pension
 Your Canada Pension Plan - Survivor Benefits

Health Promotions Directory - Telephone: 973-6561

Breast Feeding

Hospital Medical Care 710 Bay Street, Toronto, Ontario M5G 9Z9

Hospital Medical Care - Immigrants and Visitors. Designed exclusively for visitors to
 Canada

Humber College 3199 Lakeshore Boulevard West, Toronto, Ontario M8V 1K8

Ontario Basic Skills

Information Centre York Quay 235 Queen's Quay West, Toronto, Ontario M5V 1A2

Harbourfront Happenings
Harbourfront - on Toronto Harbour at the foot of York Street

Insurance Bureau of Canada 181 University Avenue, 13th Floor, Toronto, Ontario
M5H 3M7

Car Insurance Explained

Key Publishers Company Ltd 59 Front Street East, Toronto, Ontario M5E 1B3

Key to Toronto

Kiwanis Club of West Toronto 1 Austin Terrace, Toronto, Ontario M5R 1X8

Casa Loma

Labour Canada - Women's Bureau 4900 Yonge Street, Toronto, Ontario M2N 6C3

Canadian Women and Job Related Laws - 1984
Maternity and Child Care Leave in Canada

Law Society of Upper Canada Information Department 204 Richmond Street West,
Suite 500, Toronto, Ontario M5V 1V6

Buying a Home
Dial-a-Law
Lawyer Referral Service
Legal Aid
Ontario Rent Registry
Police Powers: Stops and Searches
Sponsored Immigrants
The Lawyer
Wife Assault

Legislative Assembly of Ontario Parliamentary Public Relations Office, Legislative
Building, Queen's Park, Toronto, Ontario M7A 1A2

How Our Laws Are Made

Metropolitan Toronto and Region Conservation Authority 5 Shoreham Drive,
Downsview, Ontario M3N 1S4

Black Creek Pioneer Village - Toronto, Ontario - A Living Village
Kortright Centre for Conservation - Kleinburg

Metropolitan Toronto Convention and Visitors Association 207 Queen's Quay
West, Suite 509, Toronto, Ontario M5J 1A7

Metropolitan Toronto Annual Visitors Guide
Metropolitan Toronto Official Guide Map

(The) Metropolitan Toronto Housing Company Limited 20 York Mills Road, 3rd
Floor, Willowdale, Ontario M2P 2C2

Metro Provides Housing

Metropolitan Toronto Library Board 789 Yonge Street, Toronto, Ontario M4W 2G8

Metroline - Computerized Bibliographic Search Service
Metropolitan Toronto Library - Business Department
Metropolitan Toronto Library - Languages Centre
Metropolitan Toronto Library - Social Sciences Department
Metropolitan Toronto Library Introduces - COM cat
Pathfinders - finding a Canadian company
Photocopying in the Metropolitan Toronto Library ...
Public Libraries in Metropolitan Toronto

Metropolitan Toronto Parks and Property Department 365 Bay Street, 9th Floor,
Toronto, Ontario M5H 2V3

Metropolitan Toronto Parks

Metropolitan Toronto Police 305 Greenfield Avenue, Willowdale, Ontario M2N 3E7

Ethnic Relations Unit

Metro Safety Council 4-135 The West Mall, Toronto, Ontario M9C 1C2

Passport to Toronto

Metro Toronto Zoo P.O. Box 280, West Hill, Ontario M1E 4R5

Zoo: Open year round!

Ministry of Citizenship Citizenship Development Branch, 77 Bloor Street West, 5th Floor,
Toronto, Ontario M7A 2R9

Newcomers Guide to Services in Ontario (*English, French; Bilingual English and Arabic, Chinese, Farsi, Hindi, Khmer, Korean, Portuguese, Punjabi, Spanish, Tamil*)

Ontario Welcome House: We help you get started (*English, French, Arabic, Chinese, Czech, German, Greek, Gujarati, Hindi, Hungarian, Italian, Lao, Polish, Portuguese, Punjabi, Romanian, Russian, Serbo-Croatian, Spanish, Tamil, Urdu, Vietnamese*)

Ontario Human Rights Commission

A Guide to the Human Rights Code, 1981

Employment Application Forms and Interviews

Human Rights and Sexual Harassment (*English, French, Italian, Portuguese, Spanish*)

Human Rights Complaint Procedures (*English, French, Italian, Portuguese, Spanish*)

Human Rights: Discrimination Because of Handicap (*English, French, Italian*)

Human Rights in Employment (*English, French, Chinese, Cree, Greek, Italian, Ojibway, Portuguese, Punjabi, Spanish*)

Ministry of Colleges and Universities Public Enquiries Unit, Mowat Block, 13th Floor,
Toronto, Ontario M7A 1L2

Horizons - A guide to post-secondary education in Ontario

Ministry of Community and Social Services Public Enquiries, Room M1-51, Macdonald
Block, Queen's Park, Toronto, Ontario M7A 1E9

A Guide for Parents of Young Children: Infants, toddlers and preschoolers

Child Abuse Prevention

Day Care - Tips on how to find and buy day care for your child

Handicapped Children's Benefits

How to Adopt in Ontario

How to Appeal to the Social Assistance Review Board

Income Maintenance Handbook

On Your Way to Work

Programs and Services

Programs and Services for Senior Citizens

Reporting Child Abuse - Your responsibility under Ontario's Child and Family Services Act

Single Parents - A Resource Guide

Special Services at Home...for developmentally handicapped children

Temporary Care Agreements: A guide for parents

Ministry of Consumer and Commercial Relations Consumer Information Centre,
555 Yonge Street, Toronto, Ontario M7A 2H6

A Business Guide to the Business Practices Act

A Guide to Ministry Services

A Guide to the Consumer Protection Act

A Practical Guide to Home Repairs

Consumer Information Centre ... something for everyone

Consumer Reporting Act. It Works for You

How to Buy a House

Refunds and Exchanges: do you know the facts (*English, French, Chinese, Greek, Italian, Portuguese*)
 Registering a Business Name in Ontario
 Six Shopping Tips (*English, French, Chinese, Greek, Italian, Portuguese*)
 The Basic Consumer Guide to Insurance
 The Consumer's Guide to the Business Practices Act
 The Facts about Credit and You
 The Nuts and Bolts of Car Repair
 Tips for Shopping at Your Door (*English, French, Chinese, Greek, Italian, Portuguese*)
 Tips on Buying a Car and Rust Inhibition

Ministry of Culture and Communications Libraries and Community Information Branch,
 77 Bloor Street West, 3rd Floor, Toronto, Ontario M7A 2R9

Contact People for Multilingual Materials in Ontario Public Libraries

Ministry of Education Public Enquiries Unit, Mowat Block, 13th Floor, Queen's Park,
 Toronto, Ontario M7A 1L2

Adult Education: It's never too late to learn
 After 8? A Guide for Grade 8 Students and Their Parents
 A Parent's Guide to Career Planning for Children
 Education for a Multicultural Society
 Education for Children with Special Needs
 Education for Tomorrow: The New Secondary School Program in Ontario
 Education in Elementary Schools Today
 Education: What's in it for you?
 Financial Assistance for Students
 Helping Your Child Learn
 Teaching Your Child Specific Skills
 Who's Responsible for Your Child's Education?

Ministry of Health Hepburn Block, 80 Grosvenor Street, Toronto, Ontario M7A 1R3

Accidental Poisoning Prevention Kit
 Don't Retire Your Tastebuds - Some thoughts on food for active living in the senior years!
 Facts on Fluoride
 Home Care Program - There's no place like home
 How to Handle an Emergency
 Immunization: Their Best Protection
 Mental Health and Patients' Rights
 Nursing Homes in Ontario: Consider yourself at home
 Nutrition Tips for Growing Children
 OHIP: For Seniors
 OHIP: For Workers
 OHIP: For Youth
 OHIP: General Guide (*English, French, Chinese, Khmer, Polish, Portuguese, Punjabi, Spanish, Vietnamese*)
 OHIP: Need Help in Paying for OHIP?
 OHIP Travellers' Guide Outside Canada
 O Nosso Primeiro Bebe/Our First Baby: Uma Fotonovela/A Photojournal (*Portuguese/English*)
 Ontario's Drug Benefit for Senior Citizens
 Sharing the Cost of Chronic Care

Starting Treatment for T.B.? Facts you should know! (*English, French, Chinese, Cree, Khmer, Lao, Ojibway, Portuguese, Vietnamese*)
 The Health Care Accessibility Act. What it means to you
 The Public Health Nurse
 Your Guide to Birth Control and Family Planning (*English, French, Chinese, Hindi, Portuguese, Spanish, Vietnamese*)

Ministry of Housing 777 Bay Street, 17th Floor, Toronto, Ontario M5G 2E5

A Guide to the Landlord and Tenant Act - Part IV (Residential premises)
 A Guide to the Rent Review Process
 Key Money
 New Protection for Roomers, Boarders and Lodgers
 Rent-Geared-To-Income-Housing
 Rent Review in Ontario
 The 1988 Rent Review Guideline

Ministry of Industry, Trade and Technology Small Business Branch, 7th Floor, Hearst Block, 900 Bay Street, Toronto, Ontario M7A 2E1

New Ventures - Helping New Business Succeed
 Starting a Small Business in Ontario

Ministry of Labour 400 University Avenue, Toronto, Ontario M7A 1T7

Employment Facts for Ontario Students
 Employment Standards - A Guide to the Employment Standards Act
 If You Are A Domestic Worker or If You Employ Domestics in Your Home ... This Information Concerns You!
 Occupational Health and Safety Act - Reprisals by Employers Prohibited - Section 24 (*English/French/Italian/Spanish/Portuguese/Greek/Chinese*)

Ontario Labour Relations Board

The Labour Relations Act: Certification by the Ontario Labour Relations Board
 The Labour Relations Act: Rights of Employees, Employers and Trade Unions
 The Labour Relations Act: Unfair Labour Practice Proceedings Before the Ontario Labour Relations Board

Ministry of Municipal Affairs 11th Floor, 777 Bay Street, Toronto, Ontario M5G 2E5

Welcome to Local Government in Ontario (*English, French, Chinese, Hindi, Italian, Polish, Portuguese, Spanish*)

Ministry of Revenue 33 King Street West, P.O. Box 627, Oshawa, Ontario L1H 8G1

GAINS for Seniors - The Guaranteed Annual Income Systems for Ontario Senior Citizens
 Ontario Sales Tax Guide (*Korean*)
 Ontario Tax Credits Guide
 Ontario Tax Grants for Seniors - Information Guide
 SBDC - Small Business Development Corporations Guide

Ministry of Skills Development 101 Bloor Street West, Toronto, Ontario M5S 1P7

And Finally I did get a Job...
 Apprenticeship: Your Pathway to a Career
 Basic Skills for a Better Future
 Basic Skills in the Workplace
 FUTURES: Training Young People for Work
 Programs and Services
 The EDGE - on finding a job or creating your own and making the most of it
 Transitions: Your First Step in Getting Back to Work
 What is Trades Updating?

Ministry of the Attorney General 18 King Street East, 18th Floor, Toronto, Ontario
 M5C 1C5

A Procedural Guide to the Provincial Offences Act
 Being a Witness
 It Doesn't Hurt to Help
 Justice in Either Language
 Marriage as an Equal Partnership. A guide to the Family Law Act
 We Care for Victims of Crime
 When you need Justice, our Doors are Open: A Guide to Small Claims Court
 Where do I Stand? A Child's Legal Guide to Separation and Divorce

Ministry of Tourism and Recreation 9th Floor, 77 Bloor Street West, Toronto, Ontario
 M7A 2R9

Ontario Incredible! - Spring Events; Summer Events; Fall Events; Winter Events
 Senior Citizens' Attractions Guide
 Traveller's Encyclopaedia

Ministry of Transportation Public and Safety Information Branch, West Tower, Downsview,
 Ontario M3M 1J8

Driver's Handbook - Traffic laws and good driving practices for drivers in Ontario
 Driver's Manual - Adapted for adult new readers
 Life is Precious: Choosing and using child safety seats
 Pedestrian - Go Safely
 Transit for Physically Disabled Persons: 1987 Fact Book
 Truck and Bus Driver's Manual
 Welcome to Ontario
 What You Should Know About Seat Belts
 Winter Driving - Good driving practices

Map Office

Ontario Intercity Transportation Guide
 Ontario - Official Road Map

Moving Publications Ltd 1939 Leslie Street, Don Mills, Ontario M3B 2M3

Moving to and around Toronto and Area

New Directions 542 Mount Pleasant Road, Suite #203, Toronto, Ontario M4S 2M7

New Directions...a support service for displaced homemakers

North York Board of Education Continuing Education, 5050 Yonge Street, North York, Ontario M2N 5N8

Learning in North York - Adult Program

Office for Disabled Persons 3rd Floor, 700 Bay Street, Toronto, Ontario M5G 1Z6

Guide for Disabled Drivers in Ontario

Guide to Ontario Government Programs and Services for Disabled Persons (*English, Portuguese*)

Office for Senior Citizens' Affairs 76 College Street, 6th Floor, Toronto, Ontario M7A 1N3

Guide for Senior Citizens - Services and programs in Ontario (*English, French, Chinese, Italian, Portuguese*)

Office of the Ombudsman 125 Queen's Park, Toronto, Ontario M5S 2C7

(The) Ombudsman - Facts: For Your Information (*Bilingual English and Chinese, Cree, Croatian, Finnish, Greek, Italian, Polish, Portuguese, Spanish*)

Office of the Public Complaints Commissioner 157 Bloor Street West, Toronto, Ontario M5S 1P7

How to File a Police Complaint

Police Complaints (*Bilingual English and Chinese, Greek, Italian, Portuguese, Spanish*)

Ontario Science Centre 770 Don Mills Road, Don Mills, Ontario M3C 1T3

Ontario Science Centre

Ontario Women's Directorate 480 University Avenue, 2nd Floor, Toronto, Ontario M5G 1V2

Break the Silence

Family Law for Ethnic Communities - Kit (*English, French, Arabic, Chinese, Greek, Italian, Korean, Polish, Portuguese, Spanish, Vietnamese*)

Job Search

Ontario Labour Legislation of Interest to Woman

Pregnancy Leave in Ontario

Wife Assault: It is a Crime (*English, French, Chinese, Greek, Italian, Portuguese, Spanish*)

Your Rights as a Worker in Ontario

Open College Ryerson - CJRT-FM 297 Victoria Street, Toronto, Ontario M5B 1W1

Open College CJRT-FM

Rent Review Hearings Board 77 Bloor Street West, 10th Floor, Toronto, Ontario
M5S 1M2

Appealing a Rent Review Decision (*English, French, Chinese, Greek, Hindi, Italian, Polish, Spanish*)

Revenue Canada, Customs and Excise 360 Coventry Road, Ottawa, Ontario K1K 2C6

Bon Voyage, But...
Entering Canada to Study or to Work
"I Declare"
Importing goods into Canada? Documentation Simplified
Moving Back to Canada
Settling in Canada

Royal Ontario Museum 100 Queen's Park, Toronto, Ontario M5S 2C6

ROM (Royal Ontario Museum). We treasure your attendance

Scarborough Recreation and Parks Department Scarborough Civic Centre,
150 Borough Drive, Scarborough, Ontario M1P 4N7

Scarborough Recreation and Parks Services - Spring and Summer

School of Continuing Studies University of Toronto 158 St. George Street, Toronto,
Ontario M5S 2V8

Intensive English as a Second Language Programme

Secretary of State 55 St. Clair Avenue East, Toronto, Ontario M4T 1M2

A Guide to Working With Cambodian Refugees
A Guide to Working With Laotian Refugees
A Guide to Working With Vietnamese Refugees
A Look at Canada
Canadian Symbols Kit: Classroom Resource Material
Dealing with Canadian Citizenship Inquiries
Dual Citizenship
How to Become a Canadian Citizen (*English/French, Italian, Punjabi*)
How to Prove you are a Canadian Citizen
O Canada - Our National Anthem
Second Language Training in the Work World
Secretary of State and Education
Secretary of State in Ontario
The Canadian Citizen
Who We Are and What We Do
Your Certificate... Proof of Canadian Citizenship

Seneca College of Applied Arts and Technology - Centre for Counselling and Career Development 1750 Finch Avenue East, Willowdale, Ontario M2J 2X5

Seneca Career Assessment Services - Community Counselling and Testing Programs

Toronto Board of Education 155 College Street, Toronto, Ontario M5T 1P6

Night and Day Learning and Discovery Guide - Continuing and Adult Education
Your Choice (*English, French, Chinese, Greek, Italian, Polish, Portuguese, Spanish, Vietnamese*)

Toronto City Cycling Committee 19th Floor, East Tower, City Hall, Toronto, Ontario M5H 2N2

Bicycle Routes and Guide Map

Toronto Historical Board Stanley Barracks, Exhibition Place, Toronto, Ontario M6K 3C3

Explore Historic Toronto

Toronto Public Library 40 Orchard View Boulevard, Toronto, Ontario M4R 2G1

It's Your Library - A "How to Use It" Manual

Tour of the Universe 301 Front Street West, Suite 68, Toronto, Ontario M5V 2T6

Tour of the Universe

Transport Canada Road Safety and Motor Vehicle Regulation, Ottawa, Ontario K1A 0N5

Keep Them Safe

TTC Information Centre 1900 Yonge Street, Toronto, Ontario M4S 1Z2

Exciting Toronto by TTC
Passenger Safety
Passenger Security Tips
Senior Citizen Transit
TTC Ride Guide
Your TTC (*English, French, Chinese, Greek, Italian, Korean, Polish, Portuguese, Punjabi, Spanish, Vietnamese*)

U.S. Refugee Materials Centre 10220 N. Executive Hills Boulevard, Kansas City,
Missouri 64153

Food for Your Baby's First Year * (*English/Farsi*)

Women's College Hospital 76 Grenville Street, Toronto, Ontario M5S 1B2

Sexual Assault Care Centre (*English, French, Chinese, Italian, Portuguese*)

Workers' Compensation Board 2 Bloor Street East, Toronto, Ontario M4W 3C3

Getting Back to Work - Help for the Injured Worker (*English, French, Italian, Portuguese*)

Health Care for Injured Workers (*English/French/Italian/Portuguese/Greek*)

WCB Coverage for Domestic: It's the Law! (*English, French, Italian, Portuguese*)

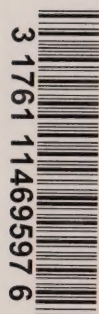
Workers' Compensation: What it means for workers (*English/French, Italian, Portuguese*)

You and the Workers' Compensation Act - Your Rights and Obligations (*English/French, Italian, Portuguese*)

Y.W.C.A. Immigrant Services 80 Woodlawn Avenue East, Toronto, Ontario M4T 1C1

YWCA - Working Skills for Women

* Only available from: Citizenship Development Branch, 77 Bloor Street West,
5th Floor, Toronto, Ontario M7A 2R9



Ministry of
Citizenship

Ontario